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Raising Capacity for
Inclusive People engaged
in private sponsorship

www.racip.eu

June 7, 2021

D 3.3 Report on the interviews addressed to the selected sample of 15 refugees and 15 Italian families

REFUGEES WELCOME ITALY - FAMILIES

1. ANNA

1. Age: 63
2. Gender:
 - Male;
 - x Female;
 - Other (please specify).
3. Country of origin: Italy

GLOCALFACTORY



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SECOND TREE
Planting Social Change



SERVIÇO ASILUM AOS REFUGIADOS PORTUGAL

Réfugiés BIENVENUE



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4. Current city of residence: Bologna
5. How is your family composed of?
 - single;
 - couple;
 - parents with children;
 - single parent nucleus;
 - housemates.
6. What is your level of education?
 - university;
 - high school;
 - secondary school;
 - primary school;
 - no title;
 - Other (please specify).
7. What is your current job situation? You can choose more than one option
 - employed;
 - unemployed;
 - unoccupied;
 - retired;
 - Student
 - other (please specify).

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8. Do you have any activism experiences? no
9. What motivates you to engage with RW/Second Tree? I have been motivated by the need to do something concrete, especially at that time because there were laws against the immigration.
10. What are the challenges you encountered with RW/Second Tree? To understand the immigration issue more and let the others know about it. The experience with a refugee puts you in question.
11. Before starting the host/mentor family experience, how much did you know regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 4
12. How much do you think this experience has improved your knowledge regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 5
13. How much do you think this experience has improved the knowledge of your social network regarding the situation of refugees? Rate from 1 (not at all) to 5 (very much) 5
14. If you have children, have they accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
 - serenity; 1
 - optimism;1
 - gradual acceptance; 5
 - Initially with skepticism and later with greater openness; 5
 - distrust; 5
 - hostility; 5
 - aggression.5

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15. Have your family members (the part of the family that doesn't live with you) accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity;2
- optimism;2
- gradual acceptance; 1
- Initially with skepticism and later with greater openness; 2
- distrust; 2
- hostility; 5
- aggression.5

16. Have your friends and colleagues accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 1
- optimism;1
- gradual acceptance; 5
- Initially with skepticism and later with greater openness; 5
- distrust; 5
- hostility; 5
- aggression.5

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17. Have your neighbors accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 2
- optimism;2
- gradual acceptance; 2
- Initially with skepticism and later with greater openness; 2
- distrust; 5
- hostility; 5
- aggression.5

18. How much did you support the refugee you helped/hosted in the following areas? Rate from 1 (not at all) to 5 (very much):

- economic resources; 4
- means of transport;3
- support for job search;5
- support for housing research;5
- support for paperwork; 3
- support for solving everyday problems.5

19. What have you shared with the refugee you helped/hosted? Rate from 1 (not at all) to 5 (very much):

- social network; 4
- family network; 3

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- free time/spare time.3
 - other: study of italian and drive licence 4
20. How much of your time have you shared with the refugee? Rate from 1 (not at all) to 5 (very much):
- a couple of hours a day; 5
 - one meal a day; 3
 - one lunch/dinner per week; 5
 - events and free time.3
21. Were there any changes in your person after this experience? yes
- If yes, describe them. I learned that I've to know the person. I came across new cultures and it makes me feel enhanced. These are experiences that change you because we've different points of views. My sensitivity has increased.
22. Could you briefly describe a pleasant situation during the supporting/hosting experience? During the 2020 lockdown we had some really pleasant moments. We cooked together, made masks, made collages, etc. We prepared the Easter lunch together. We spent time together and had a lot of fun. We got very close.
23. Could you describe a difficult situation during the supporting/hosting experience? The first period is always a bit more difficult because there is not sufficient mutual understanding to be able to understand each other. So in the beginning when you've to understand the other person.
24. There were moments of difficulty due to:
Rate from 1 (not at all) to 5 (very much):
- communication problems; 4
 - cultural difference;3
 - age difference;1

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- unstable work situation;1
 - personal situation;1
 - Other (specify)
25. Did you play any role concerning the autonomy of the refugees? Rate from 1 (not at all) to 5 (very much):
- search for accommodation; 5
 - looking for a job; 4
 - get a driving license;5
 - Other (specify)
26. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5
1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative
 5. totally negative.
27. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes.

Why? Because it can tell a different idea of the immigration, differently from the negative one given by the mass media. It helps to give a very positive message, a message of normality.

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2. ANNA

1. Age 56
2. Gender:
 - Male;
 - Female;
 - Other (please specify).
3. Country of origin Italy
4. Current city of residence Macerata
5. How is your family composed of?
 - single;
 - couple;
 - parents with children;
 - single parent nucleus;
 - housemates.
6. What is your level of education?
 - university;
 - high school;
 - secondary school;
 - primary school;
 - no title;

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- Other (please specify).
7. What is your current job situation? You can choose more than one option
 - employed;
 - unemployed;
 - x unoccupied;
 - retired;
 - Student
 - other (please specify).
 8. Do you have any activism experiences? yes; If yes, where? cultural association (Ass. Contesto)
 9. What motivates you to engage with RW/Second Tree? I wanted to be part of the solution to the "problem". I've tired to listen to mass media and read about refugees situation
 10. What are the challenges you encountered with RW/Second Tree? To face our big ignorance. Starting from scratch and throwing yourself into.
 11. Before starting the host/mentor family experience, how much did you know regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 3
 12. How much do you think this experience has improved your knowledge regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 5
 13. How much do you think this experience has improved the knowledge of your social network regarding the situation of refugees? Rate from 1 (not at all) to 5 (very much) 4
 14. If you have children, have they accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

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- serenity; 1
 - optimism;1
 - gradual acceptance; 4
 - Initially with skepticism and later with greater openness; 4
 - distrust; 5
 - hostility; 5
 - aggression.5
15. Have your family members (the part of the family that doesn't live with you) accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
- serenity;3
 - optimism;3
 - gradual acceptance; 2
 - Initially with skepticism and later with greater openness; 2
 - distrust; 3
 - hostility; 4
 - aggression.5
16. Have your friends and colleagues accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
- serenity; 3
 - optimism;3

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- gradual acceptance; 2
 - Initially with skepticism and later with greater openness; 2
 - distrust; 3
 - hostility; 4
 - aggression.5
17. Have your neighbors accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
- serenity; 3
 - optimism;3
 - gradual acceptance; 2
 - Initially with skepticism and later with greater openness; 2
 - distrust; 2
 - hostility; 4
 - aggression.4
18. How much did you support the refugee you helped/hosted in the following areas? Rate from 1 (not at all) to 5 (very much):
- economic resources; 3
 - means of transport;3
 - support for job search; 4
 - support for housing research;5

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- support for paperwork; 5
 - support for solving everyday problems.4
19. What have you shared with the refugee you helped/hosted? Rate from 1 (not at all) to 5 (very much):
- social network; 4
 - family network; 5
 - free time/spare time.4
 - other
20. How much of your time have you shared with the refugee? Rate from 1 (not at all) to 5 (very much):
- a couple of hours a day; 5
 - one meal a day; 5
 - one lunch/dinner per week; 5
 - events and free time.3
21. Were there any changes in your person after this experience? yes;
- If yes, describe them. I became an activist for Refugees Welcome. I immediately embraced the project and loved it. I'm very involved and I consider it almost a job.
22. Could you briefly describe a pleasant situation during the supporting/hosting experience? When the American girl we hosted last year came back to visit us, we had dinner together. There was also the refugee we hosted. It was a very enjoyable dinner. The refugee cooked a traditional dish and was very pleased.
23. Could you describe a difficult situation during the supporting/hosting experience? The day before the refugee told us he was going to visit a friend

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because maybe he had found a way to go to Germany. And the day after he called us saying he was on the train to Germany. My children took it very badly.

24. There were moments of difficulty due to:

Rate from 1 (not at all) to 5 (very much):

- communication problems; 4
- cultural difference; 4
- age difference; 2
- unstable work situation; 4
- personal situation; 3
- Other (specify) expectations of the refugee 5

25. Did you play any role concerning the autonomy of the refugees? Rate from 1 (not at all) to 5 (very much):

- search for accommodation; 5
- looking for a job; 4
- get a driving license; 1
- Other (specify)

26. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5

1. totally positive;
2. relatively positive;
3. hard to handle;
4. partially negative

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5. totally negative.

27. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes;

Why? Because only through mutual understanding the barriers can be reduced.

3. ANNALISA

1. Age: 55

2. Gender:

- Male;
- x Female;
- Other (please specify).

3. Country of origin: Italy

4. Current city of residence: Veggiano (Province of Padua)

5. How is your family composed of?

- single;
- couple;
- x parents with children;
- single parent nucleus;
- housemates.

6. What is your level of education?

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x university;

- high school;
- secondary school;
- primary school;
- no title;
- Other (please specify).

7. What is your current job situation? You can choose more than one option

x employed;

- unemployed;
- unoccupied;
- retired;
- Student
- other (please specify).

8. Do you have any activism experiences? yes.

If yes, where? I helped children with their homework in a children's home.

9. What motivates you to engage with RW/Second Tree? I felt the need to help people in difficulty.

10. What are the challenges you encountered with RW/Second Tree? I tried to understand a new mentality and culture different from mine. And also another challenge was the interaction with the Municipality. It was very hard to get what they needed (ex. identity card).

11. Before starting the host/mentor family experience, how much did you know regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 2

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12. How much do you think this experience has improved your knowledge regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 5
13. How much do you think this experience has improved the knowledge of your social network regarding the situation of refugees? Rate from 1 (not at all) to 5 (very much) 3
14. If you have children, have they accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
 - serenity; 2
 - optimism;2
 - gradual acceptance; 1
 - Initially with skepticism and later with greater openness; 1
 - distrust; 4
 - hostility; 5
 - aggression.5
15. Have your family members (the part of the family that doesn't live with you) accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
 - serenity; 4
 - optimism;4
 - gradual acceptance; 4
 - Initially with skepticism and later with greater openness; 4
 - distrust; 1

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- hostility; 2
 - aggression.3
16. Have your friends and colleagues accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
- serenity; 1
 - optimism;1
 - gradual acceptance; 3
 - Initially with skepticism and later with greater openness; 2
 - distrust; 5
 - hostility; 5
 - aggression.5
17. Have your neighbors accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
- serenity; 2
 - optimism;2
 - gradual acceptance; 2
 - Initially with skepticism and later with greater openness; 2
 - distrust; 4
 - hostility; 4
 - aggression.4

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18. How much did you support the refugee you helped/hosted in the following areas? Rate from 1 (not at all) to 5 (very much):

- economic resources; 4
- means of transport;5
- support for job search;4
- support for housing research;5
- support for paperwork; 5
- support for solving everyday problems.4

19. What have you shared with the refugee you helped/hosted? Rate from 1 (not at all) to 5 (very much):

- social network; 5
- family network; 3
- free time/spare time.4
- other

20. How much of your time have you shared with the refugee? Rate from 1 (not at all) to 5 (very much):

- a couple of hours a day; 5
- one meal a day; 2
- one lunch/dinner per week; 5
- events and free time.4

21. Were there any changes in your person after this experience? yes;

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If yes, describe them. Understanding of a different culture and human difficulties. I explored things I didn't know before and I established an emotional relationship that makes me feel good. They taught me to be optimistic, ironic and not to make drama about the little things that go wrong.

22. Could you briefly describe a pleasant situation during the supporting/hosting experience? When I played with their daughter and the moments we passed together.

23. Could you describe a difficult situation during the supporting/hosting experience? The job search because it was exhausting.

24. There were moments of difficulty due to:
Rate from 1 (not at all) to 5 (very much):

- communication problems;2
- cultural difference;2
- age difference;1
- unstable work situation;4
- personal situation;3
- Other (specify)

25. Did you play any role concerning the autonomy of the refugees? Rate from 1 (not at all) to 5 (very much):

- search for accommodation; 5
- looking for a job; 4
- get a driving license;5
- Other (specify):

26. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5

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1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative
 5. totally negative.
27. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes;

Why? Only through the understanding of reality, barriers can be eradicated. Telling their story made many people understand the real situation. In this way they were also accepted by people who were initially distrustful. Also, if you are introduced to the community by a family, it will reduce the distrust that some people have.

4. FEDERICA

1. Age 34
2. Gender:
 - Male;
 - X Female;
 - Other (please specify).
3. Country of origin Italy
4. Current city of residence: Potenza Picena (Province of Macerata)

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5. How is your family composed of?
- single;
 - couple;
 - parents with children;
 - single parent nucleus;
 - housemates.
6. What is your level of education?
- university;
 - high school;
 - secondary school;
 - primary school;
 - no title;
 - Other (please specify).
7. What is your current job situation? You can choose more than one option
- employed;
 - unemployed;
 - unoccupied;
 - retired;
 - Student
 - other (please specify).
8. Do you have any activism experiences? no

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9. What motivates you to engage with RW/Second Tree? Since ever I care about discrimination issues. Coincidentally one evening, while I was watching TV, I saw an interview with a hosting family. I thought: "I have a big house. Why not?". I heard from a friend of mine who recommended RW Macerata to me and it all started from there.
10. What are the challenges you encountered with RW/Second Tree? Hosting someone you don't know leads many people to ask you the reason. And also the daily challenges I faced in supporting the person I hosted.
11. Before starting the host/mentor family experience, how much did you know regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 3
12. How much do you think this experience has improved your knowledge regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 4
13. How much do you think this experience has improved the knowledge of your social network regarding the situation of refugees? Rate from 1 (not at all) to 5 (very much) 5
14. If you have children, have they accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
 - serenity;
 - optimism;
 - gradual acceptance;
 - Initially with skepticism and later with greater openness;
 - distrust;
 - hostility;
 - aggression.

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SECOND TREE
Planting Social Change



SERVIÇO ASILTA AOS REFUGIADOS PORTUGAL

Réfugiés BIENVENUE



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15. Have your family members (the part of the family that doesn't live with you) accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity;1
- optimism;1
- gradual acceptance; 5
- Initially with skepticism and later with greater openness; 5
- distrust; 4
- hostility; 5
- aggression.5

16. Have your friends and colleagues accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 2
- optimism;2
- gradual acceptance; 3
- Initially with skepticism and later with greater openness; 2
- distrust; 4
- hostility; 5
- aggression.5

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17. Have your neighbors accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 2
- optimism; 2
- gradual acceptance; 3
- Initially with skepticism and later with greater openness; 2
- distrust; 4
- hostility; 5
- aggression. 5

18. How much did you support the refugee you helped/hosted in the following areas? Rate from 1 (not at all) to 5 (very much):

- economic resources; 2
- means of transport; 4
- support for job search; 3
- support for housing research; 2
- support for paperwork; 5
- support for solving everyday problems. 5

19. What have you shared with the refugee you helped/hosted? Rate from 1 (not at all) to 5 (very much):

- social network; 5
- family network; 4

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- free time/spare time.4
 - other: support for studies 5
20. How much of your time have you shared with the refugee? Rate from 1 (not at all) to 5 (very much):
- a couple of hours a day; 5
 - one meal a day; 5
 - one lunch/dinner per week; 5
 - events and free time.4
21. Were there any changes in your person after this experience? yes;
- If yes, describe them. My patience has increased a lot. I've clearer ideas and am more active in these issues. The relationship with the person I hosted helped me to see reality better and have a clear idea.
22. Could you briefly describe a pleasant situation during the supporting/hosting experience? The moments when after dinner we talked. When we chatted on the sofa about everything.
23. Could you describe a difficult situation during the supporting/hosting experience? Bureaucratic problems with documents. The first job interview. The first work experience that was not successful.
24. There were moments of difficulty due to:
Rate from 1 (not at all) to 5 (very much):
- communication problems;2
 - cultural difference;3
 - age difference;1
 - unstable work situation;3

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- personal situation;3
 - Other (specify)
25. Did you play any role concerning the autonomy of the refugees? Rate from 1 (not at all) to 5 (very much):
- search for accommodation; 2
 - looking for a job; 5
 - get a driving license;1
 - Other (specify)
26. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5
1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative
 5. totally negative.
27. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes. Why? What we don't know makes us a little fearful. Especially for people who don't know a sense of welcome, for people who haven't traveled or who don't live in large and multicultural cities. It's an exchange.

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5. FRANCESCO C.

1. Age 59
2. Gender:
 - X Male;
 - Female;
 - Other (please specify).
3. Country of origin Italy
4. Current city of residence Recanati
5. How is your family composed of?
 - single;
 - couple;
 - x parents with children;
 - single parent nucleus;
 - housemates.
6. What is your level of education?
 - university;
 - high school;
 - x secondary school;
 - primary school;
 - no title;

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- Other (please specify).
7. What is your current job situation? You can choose more than one option
 - x employed;
 - unemployed;
 - unoccupied;
 - retired;
 - Student
 - other (please specify).
 8. Do you have any activism experiences? no
 9. What motivates you to engage with RW/Second Tree? The idea came from my wife. Then the whole family supported her. And what motivated me is also my father's experience. He has been to France for 5 years and he told me about his experience.
 10. What are the challenges you encountered with RW/Second Tree? The comparison with other ethnic realities, religions and cultures. We have never had life experiences abroad and the biggest challenge was to deal with another culture.
 11. Before starting the host/mentor family experience, how much did you know regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 2
 12. How much do you think this experience has improved your knowledge regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 5
 13. How much do you think this experience has improved the knowledge of your social network regarding the situation of refugees? Rate from 1 (not at all) to 5 (very much) 4

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14. If you have children, have they accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 1
- optimism;1
- gradual acceptance; 2
- Initially with skepticism and later with greater openness; 5
- distrust; 5
- hostility; 5
- aggression.5

15. Have your family members (the part of the family that doesn't live with you) accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity;3
- optimism;2
- gradual acceptance; 1
- Initially with skepticism and later with greater openness; 1
- distrust; 4
- hostility; 5
- aggression.5

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16. Have your friends and colleagues accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 1
- optimism;1
- gradual acceptance; 1
- Initially with skepticism and later with greater openness; 2
- distrust; 5
- hostility; 5
- aggression.5

17. Have your neighbors accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 1
- optimism;1
- gradual acceptance; 2
- Initially with skepticism and later with greater openness; 2
- distrust; 5
- hostility; 5
- aggression.5

18. How much did you support the refugee you helped/hosted in the following areas? Rate from 1 (not at all) to 5 (very much):

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- economic resources; 1
 - means of transport;1
 - support for job search;1
 - support for housing research;4
 - support for paperwork; 5
 - support for solving everyday problems.5
19. What have you shared with the refugee you helped/hosted? Rate from 1 (not at all) to 5 (very much):
- social network; 5
 - family network; 5
 - free time/spare time.5
 - other: social network of the refugee 5
20. How much of your time have you shared with the refugee? Rate from 1 (not at all) to 5 (very much):
- a couple of hours a day; 5
 - one meal a day; 5
 - one lunch/dinner per week; 5
 - events and free time.5
21. Were there any changes in your person after this experience? no;
22. Could you briefly describe a pleasant situation during the supporting/hosting experience? We always go to the beach in the same place where there are the same people every year. Some of them have political ideas against immigration. When we went with the refugee host, they looked at him nice and sunny. From

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that moment they changed their behavior. They said: “all migrants are no good except him”. And this makes me laugh.

23. Could you describe a difficult situation during the supporting/hosting experience? Help him in the enterprise of getting his driver's license, even if he still hasn't succeeded. The effort of making him understand that the Italian language is very important.

24. There were moments of difficulty due to:
Rate from 1 (not at all) to 5 (very much):

- communication problems;5
- cultural difference;5
- age difference;1
- unstable work situation;1
- personal situation;1
- Other (specify): character of the person 5

25. Did you play any role concerning the autonomy of the refugees? Rate from 1 (not at all) to 5 (very much):

- search for accommodation; 5
- looking for a job; 1
- get a driving license; 5
- Other (specify)

26. Do you think that the refugees’ integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5

1. totally positive;
2. relatively positive;

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3. hard to handle;
 4. partially negative
 5. totally negative.
27. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes;

Why? Definitely reduced. To eradicate them it's a bit difficult, because we have a short memory. Our story is a story of emigration but we forgot it. The barriers can be reduced, because we get involved in the situation. In this way people can't be indifferent.

6. FRANCESCO

1. Age 30
2. Gender:
 - Male;
 - Female;
 - Other (please specify).
3. Country of origin Italy
4. Current city of residence: Palermo
5. How is your family composed of?
 - single;
 - couple;

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- parents with children;
 - single parent nucleus;
 - x housemates.
6. What is your level of education?
- x university;
 - high school;
 - secondary school;
 - primary school;
 - no title;
 - Other (please specify).
7. What is your current job situation? You can choose more than one option
- x employed;
 - unemployed;
 - unoccupied;
 - retired;
 - Student
 - other (please specify).
8. Do you have any activism experiences? yes; If yes, where? associations of journalism and immigration matter
9. What motivates you to engage with RW/Second Tree? In general for academic and political interests. I was interested in migration affairs. Also, I'd just moved to a new city. I wanted to join an association to create a social network.

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10. What are the challenges you encountered with RW/Second Tree? No challenges. Before I couldn't because of my work I was often abroad and for this reason I was unable to give my availability. But with the coronavirus I started to work at home and I decided to give my availability.
11. Before starting the host/mentor family experience, how much did you know regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 4
12. How much do you think this experience has improved your knowledge regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 3
13. How much do you think this experience has improved the knowledge of your social network regarding the situation of refugees? Rate from 1 (not at all) to 5 (very much) 2
14. If you have children, have they accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
 - serenity;
 - optimism;
 - gradual acceptance;
 - Initially with skepticism and later with greater openness;
 - distrust;
 - hostility;
 - aggression.
15. Have your family members (the part of the family that doesn't live with you) accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
 - serenity; 1

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- optimism;1
 - gradual acceptance; 5
 - Initially with skepticism and later with greater openness; 5
 - distrust; 5
 - hostility; 5
 - aggression.5
16. Have your friends and colleagues accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
- serenity; 1
 - optimism;1
 - gradual acceptance; 5
 - Initially with skepticism and later with greater openness; 5
 - distrust; 5
 - hostility; 5
 - aggression.5
17. Have your neighbors accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
- serenity; 1
 - optimism;1
 - gradual acceptance; 5

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- Initially with skepticism and later with greater openness; 5
 - distrust; 5
 - hostility; 5
 - aggression.5
18. How much did you support the refugee you helped/hosted in the following areas? Rate from 1 (not at all) to 5 (very much):
- economic resources; 2
 - means of transport;1
 - support for job search;1
 - support for housing research;1
 - support for paperwork; 2
 - support for solving everyday problems.2
19. What have you shared with the refugee you helped/hosted? Rate from 1 (not at all) to 5 (very much):
- social network; 2
 - family network; 1
 - free time/spare time.3
 - other
20. How much of your time have you shared with the refugee? Rate from 1 (not at all) to 5 (very much):
- a couple of hours a day; 1
 - one meal a day; 1

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- one lunch/dinner per week; 3
 - events and free time.2
21. Were there any changes in your person after this experience? No
 22. Could you briefly describe a pleasant situation during the supporting/hosting experience? The birthday party we organized for the person I hosted.
 23. Could you describe a difficult situation during the supporting/hosting experience? When she had to leave the house there were tensions over the timing due to the lack of communication on her part.
 24. There were moments of difficulty due to:
Rate from 1 (not at all) to 5 (very much):
 - communication problems;4
 - cultural difference;1
 - age difference;1
 - unstable work situation;5
 - personal situation;5
 - Other (specify)
 25. Did you play any role concerning the autonomy of the refugees? Rate from 1 (not at all) to 5 (very much):
 - search for accommodation; 1
 - looking for a job; 1
 - get a driving license;2
 - Other (specify)

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26. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5

1. totally positive;
2. relatively positive;
3. hard to handle;
4. partially negative
5. totally negative.

27. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes;

Why? I would speak of both negative and positive prejudices. Hosting a refugee reduces your positive prejudices. Some activists see the migrant as someone who needs help. Living with a refugee makes you know the person well and beyond the idea of the migrant. You can see that the refugee is a person who not only has a migratory experience but that there is something even before and something that came after. It helps to reduce negative and also positive preconceptions.

7. GIULIO

1. Age 42
2. Gender:
 - X Male;
 - Female;
 - Other (please specify).

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3. Country of origin: Italy
4. Current city of residence: Ponte San Nicolò (Province of Padua)
5. How is your family composed of?
 - single;
 - couple;
x parents with children;
 - single parent nucleus;
 - housemates.
6. What is your level of education?
 - university;
 - high school;
 - secondary school;
 - primary school;
 - no title;
x Other (please specify): PhD
7. What is your current job situation? You can choose more than one option
 - x employed;
 - unemployed;
 - unoccupied;
 - retired;
 - Student

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- other (please specify)
8. Do you have any activism experiences? Yes. I taught computer science to some immigrants in Bologna.
 9. What motivates you to engage with RW/Second Tree? Especially my partner. She motivated me.
 10. What are the challenges you encountered with RW/Second Tree? To find a way to communicate that was mutually beneficial and that makes us understand each other, the cultural and personal differences.
 11. Before starting the host/mentor family experience, how much did you know regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 3
 12. How much do you think this experience has improved your knowledge regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 4
 13. How much do you think this experience has improved the knowledge of your social network regarding the situation of refugees? Rate from 1 (not at all) to 5 (very much) 5
 14. If you have children, have they accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
 - serenity; 1
 - optimism;1
 - gradual acceptance; 1
 - Initially with skepticism and later with greater openness; 4
 - distrust; 5
 - hostility; 5
 - aggression.5

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15. Have your family members (the part of the family that doesn't live with you) accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity;1
- optimism;1
- gradual acceptance; 1
- Initially with skepticism and later with greater openness; 4
- distrust; 5
- hostility; 5
- aggression.5

16. Have your friends and colleagues accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 1
- optimism;3
- gradual acceptance; 5
- Initially with skepticism and later with greater openness; 1
- distrust; 5
- hostility; 5
- aggression.5

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Planting Social Change



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Réfugiés BIENVENUE



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17. Have your neighbors accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 1
- optimism; 3
- gradual acceptance; 5
- Initially with skepticism and later with greater openness; 1
- distrust; 5
- hostility; 5
- aggression. 5

18. How much did you support the refugee you helped/hosted in the following areas? Rate from 1 (not at all) to 5 (very much):

- economic resources; 3
- means of transport; 4
- support for job search; 5
- support for housing research; 5
- support for paperwork; 5
- support for solving everyday problems. 5

19. What have you shared with the refugee you helped/hosted? Rate from 1 (not at all) to 5 (very much):

- social network; 5
- family network; 5

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- free time/spare time.5
 - other
20. How much of your time have you shared with the refugee? Rate from 1 (not at all) to 5 (very much):
- a couple of hours a day; 5
 - one meal a day; 5
 - one lunch/dinner per week; 5
 - events and free time.3
21. Were there any changes in your person after this experience? yes
- If yes, describe them. It regards my educational role. Understanding how to support a grown-up person.
22. Could you briefly describe a pleasant situation during the supporting/hosting experience? When he played with our children.
23. Could you describe a difficult situation during the supporting/hosting experience? His difficulty in opening and expressing his needs. The effort of understanding how to communicate. At the beginning I couldn't understand what he needed because he wasn't open, he didn't express his thoughts.
24. There were moments of difficulty due to:
Rate from 1 (not at all) to 5 (very much):
- communication problems;5
 - cultural difference;5
 - age difference;1
 - unstable work situation;5
 - personal situation;3

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- Other (specify)
25. Did you play any role concerning the autonomy of the refugees? Rate from 1 (not at all) to 5 (very much):
- search for accommodation; 5
 - looking for a job; 5
 - get a driving license; 1
 - Other (specify)
26. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5
1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative
 5. totally negative.
27. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes;

Why? They can be significantly reduced. Being introduced by a family, it's a support that helps to reduce prejudices. This helps to decrease the level of intolerance. But, I think those who are reluctant to the hospitality of migrants and their integration will hardly change their thought.

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8. GIUSEPPE

1. Age 63
2. Gender:
 - Male;
 - Female;
 - Other (please specify).
3. Country of origin Italy
4. Current city of residence Treia (Province of Macerata)
5. How is your family composed of?
 - single;
 - couple;
 - x parents with children;
 - single parent nucleus;
 - housemates.
6. What is your level of education?
 - university;
 - x high school;
 - secondary school;
 - primary school;
 - no title;

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- Other (please specify).
7. What is your current job situation? You can choose more than one option
 - employed;
 - unemployed;
 - unoccupied;
 - x retired;
 - Student
 - other (please specify).
 8. Do you have any activism experiences? no
 9. What motivates you to engage with RW/Second Tree? I knew people who are part of RW and we talked about hosting a refugee. But, above all, I listened to the Pope's message to open the parishes and the houses. I had a room available, I thought. "why not?". If my student son was in a country where he was having difficulty finding a place to sleep and eat, why not give the opportunity? What if it was my son?
 10. What are the challenges you encountered with RW/Second Tree? To bring into your house a man you don't know. The challenge is also the relationship with the people of our small village. Also the character of the person. And to make him enter our family and social network.
 11. Before starting the host/mentor family experience, how much did you know regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 5
 12. How much do you think this experience has improved your knowledge regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 5
 13. How much do you think this experience has improved the knowledge of your social network regarding the situation of refugees? Rate from 1 (not at all) to 5 (very much) 5

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14. If you have children, have they accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 2
- optimism; 2
- gradual acceptance; 1
- Initially with skepticism and later with greater openness; 1
- distrust; 1
- hostility; 5
- aggression. 5

15. Have your family members (the part of the family that doesn't live with you) accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 1
- optimism; 2
- gradual acceptance; 4
- Initially with skepticism and later with greater openness; 5
- distrust; 5
- hostility; 5
- aggression. 5

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16. Have your friends and colleagues accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 2
- optimism;2
- gradual acceptance; 2
- Initially with skepticism and later with greater openness; 2
- distrust; 3
- hostility; 4
- aggression.5

17. Have your neighbors accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 1
- optimism;1
- gradual acceptance; 1
- Initially with skepticism and later with greater openness; 5
- distrust; 3
- hostility; 5
- aggression.5

18. How much did you support the refugee you helped/hosted in the following areas? Rate from 1 (not at all) to 5 (very much):

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- economic resources; 4
 - means of transport;4
 - support for job search;4
 - support for housing research;1
 - support for paperwork; 5
 - support for solving everyday problems.5
19. What have you shared with the refugee you helped/hosted? Rate from 1 (not at all) to 5 (very much):
- social network; 5
 - family network; 5
 - free time/spare time.5
 - other
20. How much of your time have you shared with the refugee? Rate from 1 (not at all) to 5 (very much):
- a couple of hours a day; 5
 - one meal a day; 5
 - one lunch/dinner per week; 5
 - events and free time.5
21. Were there any changes in your person after this experience? yes;
- If yes, describe them. I had the opportunity of meeting a new culture and now I approach things in a different way.
22. Could you briefly describe a pleasant situation during the supporting/hosting experience? When we talked about religions, about his way of living and his

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though about the Muslim religion. The exchange of informations about Christian and Muslim religions. There was a free dialogue. When he introduced us to his family of origin.

23. Could you describe a difficult situation during the supporting/hosting experience? It happened to talk with him about homosexuality. He is very practicing and his religion doesn't accept homosexuality. For this reason he could end relations with a friend if he found that he's gay.

24. There were moments of difficulty due to:
Rate from 1 (not at all) to 5 (very much):

- communication problems;4
- cultural difference;1
- age difference;1
- unstable work situation;1
- personal situation;1
- Other (specify)

25. Did you play any role concerning the autonomy of the refugees? Rate from 1 (not at all) to 5 (very much):

- search for accommodation; 1
- looking for a job; 4
- get a driving license; 1
- Other (specify)

26. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5

1. totally positive;

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2. relatively positive;
 3. hard to handle;
 4. partially negative
 5. totally negative.
27. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes

Why? I think that hospitality is a positive thing that helps to reduce barriers. How can a person integrate if he has no contacts with the community? It's important that the person hosted finds his independence.

9. LEO

1. Age 40
2. Gender:
 - X Male;
 - Female;
 - Other (please specify).
3. Country of origin: Italy
4. Current city of residence: Galzignano Terme (Province of Padua)
5. How is your family composed of?
 - single;

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x couple;

- parents with children;
- single parent nucleus;
- housemates.

6. What is your level of education?

x university;

- high school;
- secondary school;
- primary school;
- no title;
- Other (please specify).

7. What is your current job situation? You can choose more than one option

- employed;
- unemployed;
- x unoccupied;
- retired;
- Student
- other (please specify).

8. Do you have any activism experiences? yes; If yes, where? Italian Red Cross

9. What motivates you to engage with RW/Second Tree? Getting to know the person we hosted. He was the reason we approached RW.

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10. What are the challenges you encountered with RW/Second Tree? Let others know that hosting a refugee is a practicable experience. It's not an impossible thing due to bureaucratic or other reasons.
11. Before starting the host/mentor family experience, how much did you know regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 3
12. How much do you think this experience has improved your knowledge regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 5
13. How much do you think this experience has improved the knowledge of your social network regarding the situation of refugees? Rate from 1 (not at all) to 5 (very much) 5
14. If you have children, have they accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
 - serenity;
 - optimism;
 - gradual acceptance;
 - Initially with skepticism and later with greater openness;
 - distrust;
 - hostility;
 - aggression.

skipped
15. Have your family members (the part of the family that doesn't live with you) accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

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- serenity;2
 - optimism;1
 - gradual acceptance; 4
 - Initially with skepticism and later with greater openness; 4
 - distrust; 5
 - hostility; 5
 - aggression.5
16. Have your friends and colleagues accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
- serenity; 2
 - optimism;1
 - gradual acceptance; 4
 - Initially with skepticism and later with greater openness; 5
 - distrust; 5
 - hostility; 5
 - aggression.5
17. Have your neighbors accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
- serenity; 3
 - optimism;3

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- gradual acceptance; 1
- Initially with skepticism and later with greater openness; 1
- distrust; 5
- hostility; 5
- aggression.5

18. How much did you support the refugee you helped/hosted in the following areas? Rate from 1 (not at all) to 5 (very much):

- economic resources; 2
- means of transport;2
- support for job search;4
- support for housing research;3
- support for paperwork; 5
- support for solving everyday problems.5

19. What have you shared with the refugee you helped/hosted? Rate from 1 (not at all) to 5 (very much):

- social network; 5
- family network; 5
- free time/spare time. 3
- other:

20. How much of your time have you shared with the refugee? Rate from 1 (not at all) to 5 (very much):

- a couple of hours a day; 5

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- one meal a day; 4
- one lunch/dinner per week; 5
- events and free time.3

21. Were there any changes in your person after this experience? yes

If yes, describe them. The change has been in my relationship with other people. Because now I can explain what it means to relate to a person who comes from a different world. We cannot judge people and situations without understanding. Now I'm able to read situations differently and I'm able to share it with others. I can tell my experience to the outside world.

22. Could you briefly describe a pleasant situation during the supporting/hosting experience? When we met in the evening, he told us about his day from his point of view. And vice versa.

23. Could you describe a difficult situation during the supporting/hosting experience? When I tried to explain to him the importance of personal hygiene and housework.

24. There were moments of difficulty due to:
Rate from 1 (not at all) to 5 (very much):

- communication problems;2
- cultural difference;3
- age difference;1
- unstable work situation;1
- personal situation;1
- Other (specify)

25. Did you play any role concerning the autonomy of the refugees? Rate from 1 (not at all) to 5 (very much):

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- search for accommodation; 5
 - looking for a job; 5
 - get a driving license;1
 - Other (specify)
26. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5
1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative
 5. totally negative.
27. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes

Why? Because people come into direct contact with refugees. Mutual understanding makes the difference.

10. MAURIZIO

1. Age 60
2. Gender:
x Male;

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- Female;
 - Other (please specify).
3. Country of origin Italy
4. Current city of residence Mirano (Province of Venice)
5. How is your family composed of?
- single;
 - x couple;
 - parents with children;
 - single parent nucleus;
 - housemates.
6. What is your level of education?
- university;
 - x high school;
 - secondary school;
 - primary school;
 - no title;
 - Other (please specify).
7. What is your current job situation? You can choose more than one option
- x employed;
 - unemployed;
 - unoccupied;

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- retired;
 - Student
 - other (please specify).
8. Do you have any activism experiences? no
 9. What motivates you to engage with RW/Second Tree? It was a chance encounter. We hosted a person through another way and then we met RW. We got in touch with RW to have someone to confront.
 10. What are the challenges you encountered with RW/Second Tree? There were no particular challenges for me. I did it without thinking too much.
 11. Before starting the host/mentor family experience, how much did you know regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 3
 12. How much do you think this experience has improved your knowledge regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 5
 13. How much do you think this experience has improved the knowledge of your social network regarding the situation of refugees? Rate from 1 (not at all) to 5 (very much) 3
 14. If you have children, have they accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
 - serenity;
 - optimism;
 - gradual acceptance;
 - Initially with skepticism and later with greater openness;
 - distrust;
 - hostility;

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- aggression.

skipped

15. Have your family members (the part of the family that doesn't live with you) accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity;1
- optimism;1
- gradual acceptance; 4
- Initially with skepticism and later with greater openness; 4
- distrust; 4
- hostility; 4
- aggression.4

16. Have your friends and colleagues accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 1
- optimism;1
- gradual acceptance; 4
- Initially with skepticism and later with greater openness; 2
- distrust; 4
- hostility; 4
- aggression.4

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17. Have your neighbors accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 1
- optimism; 2
- gradual acceptance; 3
- Initially with skepticism and later with greater openness; 3
- distrust; 3
- hostility; 5
- aggression. 5

18. How much did you support the refugee you helped/hosted in the following areas? Rate from 1 (not at all) to 5 (very much):

- economic resources; 5
- means of transport; 4
- support for job search; 5
- support for housing research; 4
- support for paperwork; 5
- support for solving everyday problems. 4

19. What have you shared with the refugee you helped/hosted? Rate from 1 (not at all) to 5 (very much):

- social network; 5
- family network; 3

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- free time/spare time. 5
 - other
20. How much of your time have you shared with the refugee? Rate from 1 (not at all) to 5 (very much):
- a couple of hours a day; 5
 - one meal a day; 5
 - one lunch/dinner per week; 5
 - events and free time.4
21. Were there any changes in your person after this experience? yes
- If yes, describe them. I'm less rigid in dealing with some kinds of experiences. I accept some attitudes more.
22. Could you briefly describe a pleasant situation during the supporting/hosting experience? When we cooked together and made a video. Also when he came with us to visit our friends.
23. Could you describe a difficult situation during the supporting/hosting experience? To establish the general schedule and about the housework. Making him understand it's important to work together in the house and respect the timetable.
24. There were moments of difficulty due to:
Rate from 1 (not at all) to 5 (very much):
- communication problems;4
 - cultural difference;3
 - age difference;3
 - unstable work situation;1

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SECOND TREE
Planting Social Change



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Réfugiés BIENVENUE



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- personal situation;1
 - Other (specify)
25. Did you play any role concerning the autonomy of the refugees? Rate from 1 (not at all) to 5 (very much):
- search for accommodation; 5
 - looking for a job; 5
 - get a driving license;1
 - Other (specify)
26. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5
1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative
 5. totally negative.
27. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes

Why? It can facilitate mutual understanding and in this way it can reduce the prejudices regarding something you didn't know before. The barriers are eradicated when you know the person well.

11. ROSA

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1. Age 76
2. Gender:
 - Male;
 - x Female;
 - Other (please specify).
3. Country of origin Italy
4. Current city of residence Naples
5. How is your family composed of?
 - x single;
 - couple;
 - parents with children;
 - single parent nucleus;
 - housemates.
6. What is your level of education?
 - university;
 - high school;
 - secondary school;
 - primary school;
 - no title;

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- Other (please specify): diploma of commercial accountant; professional diploma
7. What is your current job situation? You can choose more than one option
- employed;
 - unemployed;
 - unoccupied;
 - x retired;
 - Student
 - other (please specify).
8. Do you have any activism experiences? yes. If yes, where? Mani Tese Association
9. What motivates you to engage with RW/Second Tree? The situation of Syrian refugees. A friend of mine went to Lesbo camp and when she came back she told me unreasonable things, unworthy things in a civilized world. From there I started thinking: "if nobody does anything, I'll do something".
10. What are the challenges you encountered with RW/Second Tree? No challenge. I don't consider them as challenges but rather as opportunities.
11. Before starting the host/mentor family experience, how much did you know regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 4
12. How much do you think this experience has improved your knowledge regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 5
13. How much do you think this experience has improved the knowledge of your social network regarding the situation of refugees? Rate from 1 (not at all) to 5 (very much) 4

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14. If you have children, have they accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity;
- optimism;
- gradual acceptance;
- Initially with skepticism and later with greater openness;
- distrust;
- hostility;
- aggression

skipped

15. Have your family members (the part of the family that doesn't live with you) accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity;1
- optimism;1
- gradual acceptance; 5
- Initially with skepticism and later with greater openness; 5
- distrust; 5
- hostility; 5
- aggression.5

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16. Have your friends and colleagues accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 1
- optimism;1
- gradual acceptance; 5
- Initially with skepticism and later with greater openness; 5
- distrust; 5
- hostility; 5
- aggression.5

17. Have your neighbors accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 3
- optimism;3
- gradual acceptance; 1
- Initially with skepticism and later with greater openness; 1
- distrust; 3
- hostility; 5
- aggression.5

18. How much did you support the refugee you helped/hosted in the following areas? Rate from 1 (not at all) to 5 (very much):

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- economic resources; 4
 - means of transport;1
 - support for job search;1
 - support for housing research;1
 - support for paperwork; 3
 - support for solving everyday problems.4
19. What have you shared with the refugee you helped/hosted? Rate from 1 (not at all) to 5 (very much):
- social network; 3
 - family network; 3
 - free time/spare time.3
 - other: support for studies 5
20. How much of your time have you shared with the refugee? Rate from 1 (not at all) to 5 (very much):
- a couple of hours a day; 5
 - one meal a day; 5
 - one lunch/dinner per week; 5
 - events and free time.3
21. Were there any changes in your person after this experience? yes

If yes, describe them. I changed my way of managing schedules and organizing daily life.

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22. Could you briefly describe a pleasant situation during the supporting/hosting experience? When he invited my relatives for lunch. At that time I realized he integrated well.
23. Could you describe a difficult situation during the supporting/hosting experience? When he lost his job. I was worried.
24. There were moments of difficulty due to:
Rate from 1 (not at all) to 5 (very much):
- communication problems;1
 - cultural difference;1
 - age difference;1
 - unstable work situation;1
 - personal situation;1
 - Other (specify)
25. Did you play any role concerning the autonomy of the refugees? Rate from 1 (not at all) to 5 (very much):
- search for accommodation; 1
 - looking for a job; 1
 - get a driving license;1
 - Other (specify)
26. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5
1. totally positive;
 2. relatively positive;

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3. hard to handle;
 4. partially negative
 5. totally negative.
27. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes;

Why? RW guarantees assistance and support and they are close to you for any problem. Regardless of everything, people who want to have prejudices still have them. I think it's linked to the fear that people have towards who they don't know. When I introduced to others the person I hosted, they had no fear anymore.

12. TEODORA

1. Age 70
2. Gender:
 - Male;
 - X Female;
 - Other (please specify).
3. Country of origin Italy
4. Current city of residence Rome
5. How is your family composed of?

x single;

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- couple;
 - parents with children;
 - single parent nucleus;
 - housemates.
6. What is your level of education?
- x university;
 - high school;
 - secondary school;
 - primary school;
 - no title;
 - Other (please specify).
7. What is your current job situation? You can choose more than one option
- employed;
 - unemployed;
 - unoccupied;
 - x retired;
 - Student
 - other (please specify).
8. Do you have any activism experiences? no.
9. What motivates you to engage with RW/Second Tree? The dramatic situation of refugees.

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10. What are the challenges you encountered with RW/Second Tree? Hosting a person, sharing a home and welcoming a person with his story.
11. Before starting the host/mentor family experience, how much did you know regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 4
12. How much do you think this experience has improved your knowledge regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 5
13. How much do you think this experience has improved the knowledge of your social network regarding the situation of refugees? Rate from 1 (not at all) to 5 (very much) 5
14. If you have children, have they accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
 - serenity; 1
 - optimism;1
 - gradual acceptance; 5
 - Initially with skepticism and later with greater openness; 5
 - distrust; 5
 - hostility; 5
 - aggression.5
15. Have your family members (the part of the family that doesn't live with you) accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
 - serenity;2
 - optimism;2

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- gradual acceptance; 2
 - Initially with skepticism and later with greater openness; 2
 - distrust; 3
 - hostility; 5
 - aggression.5
16. Have your friends and colleagues accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
- serenity; 1
 - optimism;1
 - gradual acceptance; 5
 - Initially with skepticism and later with greater openness; 5
 - distrust; 5
 - hostility; 5
 - aggression.5
17. Have your neighbors accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
- serenity; 1
 - optimism;2
 - gradual acceptance; 2
 - Initially with skepticism and later with greater openness; 4

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- distrust; 4
 - hostility; 5
 - aggression.5
18. How much did you support the refugee you helped/hosted in the following areas? Rate from 1 (not at all) to 5 (very much):
- economic resources; 4
 - means of transport;1
 - support for job search;4
 - support for housing research;1
 - support for paperwork; 3
 - support for solving everyday problems.5
19. What have you shared with the refugee you helped/hosted? Rate from 1 (not at all) to 5 (very much):
- social network; 5
 - family network; 5
 - free time/spare time.3
 - other
20. How much of your time have you shared with the refugee? Rate from 1 (not at all) to 5 (very much):
- a couple of hours a day; 5
 - one meal a day; 5
 - one lunch/dinner per week; 5

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- events and free time.4
21. Were there any changes in your person after this experience? yes;
If yes, describe them. I feel very confident. This experience increased my idea: I have to do my part; foreigners are great resources.
 22. Could you briefly describe a pleasant situation during the supporting/hosting experience? The culinary exchanges. Sharing meals and time.
 23. Could you describe a difficult situation during the supporting/hosting experience? To evaluate how much the person was working to get out of the house and be independent.
 24. There were moments of difficulty due to:
Rate from 1 (not at all) to 5 (very much):
 - communication problems;4
 - cultural difference;1
 - age difference;1
 - unstable work situation;4
 - personal situation;1
 - Other (specify)
 25. Did you play any role concerning the autonomy of the refugees? Rate from 1 (not at all) to 5 (very much):
 - search for accommodation; 2
 - looking for a job; 5
 - get a driving license;1
 - Other (specify)

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26. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5

1. totally positive;
2. relatively positive;
3. hard to handle;
4. partially negative
5. totally negative.

27. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes;

Why? "Refugees" is only a word. When you know the refugees, you'll find out who they are and that they are human beings like you. It's a way to understand they're humans.

13. CRISTINA

1. Age 54
2. Gender:
 - Male;
 - X Female;
 - Other (please specify).
3. Country of origin: Italy
4. Current city of residence: Venice

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5. How is your family composed of?
- single;
 - couple;
- x parents with children;
- single parent nucleus;
 - housemates.
6. What is your level of education?
- university;
 - high school;
- x secondary school;
- primary school;
 - no title;
 - Other (please specify).
7. What is your current job situation? You can choose more than one option
- x employed;
- unemployed;
 - unoccupied;
 - retired;
 - Student
 - other (please specify).
8. Do you have any activism experiences? No

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9. What motivates you to engage with RW/Second Tree? We saw an interview on TV of a hosting family. Immediately that evening we registered on the website. We wanted to give our contribution to help.
10. What are the challenges you encountered with RW/Second Tree? I trusted the RW activists. I was impressed with their commitment. The project was just born and we got involved. I embraced the project.
11. Before starting the host/mentor family experience, how much did you know regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 1
12. How much do you think this experience has improved your knowledge regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 3
13. How much do you think this experience has improved the knowledge of your social network regarding the situation of refugees? Rate from 1 (not at all) to 5 (very much) 1
14. If you have children, have they accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
 - serenity; 1
 - optimism;1
 - gradual acceptance; 5
 - Initially with skepticism and later with greater openness; 5
 - distrust; 5
 - hostility; 5
 - aggression.5
15. Have your family members (the part of the family that doesn't live with you) accepted the presence of the refugee you supported/hosted with: (Rate from 1

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to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity;3
- optimism;3
- gradual acceptance; 1
- Initially with skepticism and later with greater openness; 1
- distrust; 5
- hostility; 5
- aggression.5

16. Have your friends and colleagues accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 1
- optimism;3
- gradual acceptance; 2
- Initially with skepticism and later with greater openness; 3
- distrust; 5
- hostility; 5
- aggression.5

17. Have your neighbors accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

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- serenity; 2
 - optimism; 3
 - gradual acceptance; 3
 - Initially with skepticism and later with greater openness; 3
 - distrust; 5
 - hostility; 5
 - aggression.5
18. How much did you support the refugee you helped/hosted in the following areas? Rate from 1 (not at all) to 5 (very much):
- economic resources; 2
 - means of transport;1
 - support for job search;5
 - support for housing research;3
 - support for paperwork; 5
 - support for solving everyday problems.5
19. What have you shared with the refugee you helped/hosted? Rate from 1 (not at all) to 5 (very much):
- social network; 5
 - family network; 5
 - free time/spare time.5
 - other: supporting in studies 5

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20. How much of your time have you shared with the refugee? Rate from 1 (not at all) to 5 (very much):

- a couple of hours a day; 5
- one meal a day; 5
- one lunch/dinner per week; 5
- events and free time.5

21. Were there any changes in your person after this experience? yes

If yes, describe them. I'm even more open to others. I feel more confident in myself. I'm much more annoyed by people. It makes me feel that I'm finally doing something for someone and for society.

22. Could you briefly describe a pleasant situation during the supporting/hosting experience? The first holiday we took together and the first walk in the mountain.

23. Could you describe a difficult situation during the supporting/hosting experience? Make him understand the rules of cohabitation with a family: to have dinner all together, to warn if you don't return home, etc.

24. There were moments of difficulty due to:

Rate from 1 (not at all) to 5 (very much):

- communication problems;3
- cultural difference;4
- age difference;1
- unstable work situation;1
- personal situation;1
- Other (specify)

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25. Did you play any role concerning the autonomy of the refugees? Rate from 1 (not at all) to 5 (very much):

- search for accommodation; 5
- looking for a job; 5
- get a driving license;5
- Other (specify)

26. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5

1. totally positive;
2. relatively positive;
3. hard to handle;
4. partially negative
5. totally negative.

27. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes

Why? Because the person is introduced into the society by the family. And when you persist, something will change.

14. MARIALETIZIA

1. Age 63
2. Gender:

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- Male;
 - X Female;
 - Other (please specify).
3. Country of origin Italy
4. Current city of residence Mirano (Province if Venice)
5. How is your family composed of?
- single;
 - x couple;
 - parents with children;
 - single parent nucleus;
 - housemates.
6. What is your level of education?
- x university;
 - high school;
 - secondary school;
 - primary school;
 - no title;
 - Other (please specify).
7. What is your current job situation? You can choose more than one option
- employed;
 - unemployed;

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- unoccupied;
 - x retired;
 - Student
 - other (please specify).
8. Do you have any activism experiences? Yes
- If yes, where? Peace and human rights associations.
9. What motivates you to engage with RW/Second Tree? I felt it was necessary and urgent to do something. We met RW after starting the experience with the first refugee we hosted. A social operator suggested RW to us and then we got in touch with RW.
10. What are the challenges you encountered with RW/Second Tree? Challenges regarding the hospitality experience: sharing the rules and the spaces.
11. Before starting the host/mentor family experience, how much did you know regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 3
12. How much do you think this experience has improved your knowledge regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 5
13. How much do you think this experience has improved the knowledge of your social network regarding the situation of refugees? Rate from 1 (not at all) to 5 (very much) 3
14. If you have children, have they accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
- serenity;
 - optimism;
 - gradual acceptance;

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- Initially with skepticism and later with greater openness;
- distrust;
- hostility;
- aggression.

skipped

15. Have your family members (the part of the family that doesn't live with you) accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity;1
- optimism;1
- gradual acceptance; 4
- Initially with skepticism and later with greater openness; 4
- distrust; 5
- hostility; 5
- aggression.5

16. Have your friends and colleagues accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)

- serenity; 1
- optimism;1
- gradual acceptance; 4
- Initially with skepticism and later with greater openness; 5

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- distrust; 5
 - hostility; 5
 - aggression.5
17. Have your neighbors accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
- serenity; 2
 - optimism;3
 - gradual acceptance; 3
 - Initially with skepticism and later with greater openness; 2
 - distrust; 5
 - hostility; 5
 - aggression.5
18. How much did you support the refugee you helped/hosted in the following areas? Rate from 1 (not at all) to 5 (very much):
- economic resources; 4
 - means of transport;3
 - support for job search;1
 - support for housing research;2
 - support for paperwork; 2
 - support for solving everyday problems.3

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19. What have you shared with the refugee you helped/hosted? Rate from 1 (not at all) to 5 (very much):
- social network; 3
 - family network; 3
 - free time/spare time.3
 - other
20. How much of your time have you shared with the refugee? Rate from 1 (not at all) to 5 (very much):
- a couple of hours a day; 2
 - one meal a day; 5
 - one lunch/dinner per week; 5
 - events and free time.3
21. Were there any changes in your person after this experience? no
22. Could you briefly describe a pleasant situation during the supporting/hosting experience? The day when we spend a lot of time with our friends eating and drinking together, having fun.
23. Could you describe a difficult situation during the supporting/hosting experience? When I found out that he hid the used and dirty cigarette butts in the drawer of the nightstand. I don't know why but it made me furious.
24. There were moments of difficulty due to:
Rate from 1 (not at all) to 5 (very much):
- communication problems;2
 - cultural difference;3
 - age difference;3

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- unstable work situation;1
 - personal situation;3
 - Other (specify)
25. Did you play any role concerning the autonomy of the refugees? Rate from 1 (not at all) to 5 (very much):
- search for accommodation; 1
 - looking for a job; 1
 - get a driving license;3
 - Other (specify)
26. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5
1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative
 5. totally negative.
27. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes

Why? The barriers can be reduced because you have human beings in question, not numbers. As always when you know a person you can begin to understand many things and you get attached to them. This happens not only for the host but also for his social network.

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15. LUCA

1. Age 56
2. Gender:
 - Male;
 - Female;
 - Other (please specify).
3. Country of origin Italy
4. Current city of residence Venice
5. How is your family composed of?
 - single;
 - couple;
 - x parents with children;
 - single parent nucleus;
 - housemates.
6. What is your level of education?
 - university;
 - high school;
 - x secondary school;
 - primary school;
 - no title;

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- Other (please specify).
7. What is your current job situation? You can choose more than one option
 - x employed;
 - unemployed;
 - unoccupied;
 - retired;
 - Student
 - other (please specify).
 8. Do you have any activism experiences? No
 9. What motivates you to engage with RW/Second Tree? It was very casual. We always heard the news on TV. We saw an interview with a family. It was a very instinctive and almost natural thing.
 10. What are the challenges you encountered with RW/Second Tree? No challenges. It was all simple and normal.
 11. Before starting the host/mentor family experience, how much did you know regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 4
 12. How much do you think this experience has improved your knowledge regarding the refugees situation? rate from 1 (not at all) to 5 (very much) 5
 13. How much do you think this experience has improved the knowledge of your social network regarding the situation of refugees? Rate from 1 (not at all) to 5 (very much) 5
 14. If you have children, have they accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
 - serenity; 1

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- optimism;1
 - gradual acceptance; 3
 - Initially with skepticism and later with greater openness; 3
 - distrust; 5
 - hostility; 5
 - aggression.5
15. Have your family members (the part of the family that doesn't live with you) accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
- serenity;3
 - optimism;3
 - gradual acceptance; 1
 - Initially with skepticism and later with greater openness; 1
 - distrust; 2
 - hostility; 5
 - aggression.5
16. Have your friends and colleagues accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
- serenity; 2
 - optimism;2
 - gradual acceptance; 3

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- Initially with skepticism and later with greater openness; 3
 - distrust; 2
 - hostility; 5
 - aggression.5
17. Have your neighbors accepted the presence of the refugee you supported/hosted with: (Rate from 1 to 5: 1 strongly agree; 2 agree; 3 uncertain; 4 disagree; 5 strongly disagree)
- serenity; 2
 - optimism;2
 - gradual acceptance; 3
 - Initially with skepticism and later with greater openness; 3
 - distrust; 5
 - hostility; 5
 - aggression.5
18. How much did you support the refugee you helped/hosted in the following areas? Rate from 1 (not at all) to 5 (very much):
- economic resources; 3
 - means of transport;3
 - support for job search;3
 - support for housing research;2
 - support for paperwork; 5

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- support for solving everyday problems.5
19. What have you shared with the refugee you helped/hosted? Rate from 1 (not at all) to 5 (very much):
- social network; 4
 - family network; 4
 - free time/spare time.4
 - other: supporting for studies 4
20. How much of your time have you shared with the refugee? Rate from 1 (not at all) to 5 (very much):
- a couple of hours a day; 5
 - one meal a day; 5
 - one lunch/dinner per week; 5
 - events and free time. 4
21. Were there any changes in your person after this experience? No, because it all came very naturally so I didn't change.
22. Could you briefly describe a pleasant situation during the supporting/hosting experience? When we went to the mountain and in general when we had a party together.
23. Could you describe a difficult situation during the supporting/hosting experience? The difficulty was when he didn't tell us the time of coming back home.
24. There were moments of difficulty due to:
Rate from 1 (not at all) to 5 (very much):
- communication problems;4

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- cultural difference;5
 - age difference;4
 - unstable work situation;1
 - personal situation;2
 - Other (specify)
25. Did you play any role concerning the autonomy of the refugees? Rate from 1 (not at all) to 5 (very much):
- search for accommodation; 2
 - looking for a job; 3
 - get a driving license;4
 - Other (specify)
26. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5
1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative
 5. totally negative.
27. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes

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Why? Because you sensitize your social network. They are small gestures, but all together they produce something. But on a global level I don't know, it's more difficult.

REFUGEES WELCOME ITALY - REFUGEES

1.NUNE

1. Age: 34
2. Gender:
 - Male;
 - x Female;
 - Other (please specify).
3. Country of origin: Armenia
4. Current city of residence: Rome
5. How is your family in Italy / France / Greece composed of?
 - x single;
 - couple;
 - parents with children;

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- single parent nucleus;
 - other (specify).
6. How long have you lived in Italy / France / Greece? three years
7. What are your qualifications in your country of origin?
- x university;
 - high school;
 - secondary school;
 - primary school;
 - diploma of Koranic school;
 - no title;
 - Other (please specify).
8. Are your qualifications recognized in Italy / France / Greece? No.
9. Have you attended a course of study or vocational training programme during the experience? yes
10. If yes, which one? italian course
11. What do you do?
- employed;
 - unemployed;
 - irregular work;
 - x unoccupied;

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- other (specify).

12. What kind of work contract do you have?

I don't work;

- on-call contract;
- fixed-term contract;
- permanent contract;
- no regular contract;
- other (please specify).

13. How did you find the job you are doing?

- job advertisements;
- job agency and/or employment center;
- friends/acquaintances from my country of origin;
- Italian / french / greek friends / acquaintances;
- refugees' program;
- family's network.

skipped

14. Does the work you are doing have something to do with your qualifications?

Rate from 1 (not at all) to 5 (very much) Skipped

15. Are you satisfied with your current job? Rate from 1 (not at all) to 5 (very much)

Skipped

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16. Do you feel appreciated by your employer and your colleagues? Rate from 1 (not at all) to 5 (very) Skipped
17. Did you get support to look for a job? yes.
18. If yes. Who gave you the support? (you can select more than one answer):
- x hosting/mentoring family and its social network;
 - Refugees Welcome activists / Second Tree project;
 - friends / acquaintances from my own country of origin;
 - Other (specify).
19. Do you think that the experience with the hosting/mentoring family has helped you to improve your work situation? Rate from 1 (not at all) to 5 (very much) 5
20. Do you think this experience helped you to improve your knowledge of the Italian/french/greek language and culture? Rate from 1 (not at all) to 5 (very much) 5
21. My knowledge of the Italian/French/Greek language and culture has improved thanks to: (you can choose more than one answer):
- x hosting/mentoring family;
 - colleagues;
 - Refugees welcome or Second Tree activists;
 - social network of the hosting/mentoring family;
 - x Italian/french/greek course;
 - Other (specify).

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22. Did you get support to find an accommodation (lodging)? Yes.
23. If yes. Who did you get support from? (you can select more than one answer):
- hosting/mentoring family and its social network;
 - Refugees Welcome / Second Tree activists;
 - friends / acquaintances from my own country of origin;
 - Other (specify).
24. If you have managed to find an accommodation, what is your contractual situation (lease)?
- no contract;
 - short term contract (less than one year);
 - annual contract;
 - long term contract (more than one year);
 - other (specify).
 - Social Housing
- Private housing
25. Outside of your working environment, do you have relationships with other people? Rate from 1 (not at all) to 5 (very) 4
26. Who is your social network composed of? (you can select more than one answer):
- people from my own country;

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x migrants in the same situation of me;

- Italians / french / greeks.

x other: hosting family

27. Have you developed a bond with the social network of the hosting/mentoring family? Rate from 1 (not at all) to 5 (very) 4
28. Do you get involved in events of hosting/mentoring family (parties, ceremonies, etc.)? Rate from 1 (not at all) to 5 (very) 5
29. If you take part in these events, do you feel comfortable? Rate from 1 (not at all) to 5 (very) 4
30. How do you rate your experience with RW/Second Tree? Rate from 1 to 5: 1 (totally positive); 2 (relatively positive); 3 (hard to handle); 4 (partially negative); 5 (totally negative).
31. Could you tell an enjoyable experience you lived with the hosting/mentoring family? When the woman who hosted me organized a surprise birthday party with my friends.
32. Could you tell a difficult experience you lived with the hosting/mentoring family? I can't remember any difficult moments during the experience.
33. How did you overcome these obstacles? The family helped me to face any obstacles.
34. Do you feel happy and satisfied with your personal life? Rate from 1 to 5:
 1. very happy and satisfied
 2. Almost always very happy
 3. Sometimes quite happy, sometimes quite unhappy

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4. Generally unsatisfied or unhappy
 5. Almost always or always very unsatisfied or unhappy
35. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5:
1. totally positive;
 2. relatively positive; Because I think it's positive but at the same time it's hard to handle.
 3. hard to handle;
 4. partially negative
 5. totally negative.
36. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes

Why? I think that the family's friends changed their ideas after knowing me.

2. AWA

1. Age: 26
2. Gender:
 - Male;
 - Female;
 - Other (please specify).
3. Country of origin: Gambia

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4. Current city of residence: Bologna
5. How is your family in Italy / France / Greece composed of?
 - single;
 - x couple;
 - parents with children;
 - single parent nucleus;
 - other (specify).
6. How long have you lived in Italy / France / Greece? 5 years
7. What are your qualifications in your country of origin?
 - university;
 - high school;
 - x secondary school;
 - primary school;
 - diploma of Koranic school;
 - no title;
 - Other (please specify).
8. Are your qualifications recognized in Italy / France / Greece? no
9. Have you attended a course of study or vocational training programme during the experience? yes
10. If yes, which one? middle school

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11. What do you do?

- employed;
- unemployed;
- irregular work;
- unoccupied;
- other (specify).

12. What kind of work contract do you have?

- I don't work;
- on-call contract;
- fixed-term contract;
- permanent contract;
- no regular contract;
- other (please specify).

13. How did you find the job you are doing?

- job advertisements;
- job agency and/or employment center;
- friends/acquaintances from my country of origin;
- Italian / french / greek friends / acquaintances;
- refugees' program;

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- family's network.
14. Does the work you are doing have something to do with your qualifications? Rate from 1 (not at all) to 5 (very much) 1
 15. Are you satisfied with your current job? Rate from 1 (not at all) to 5 (very much) 3
 16. Do you feel appreciated by your employer and your colleagues? Rate from 1 (not at all) to 5 (very) 4
 17. Did you get support to look for a job? yes
 18. If yes. Who gave you the support? (you can select more than one answer):
 - x hosting/mentoring family and its social network;
 - Refugees Welcome activists / Second Tree project;
 - friends / acquaintances from my own country of origin;
 - x Other (specify) refugees camp/ refugees program
 19. Do you think that the experience with the hosting/mentoring family has helped you to improve your work situation? Rate from 1 (not at all) to 5 (very much) 5
 20. Do you think this experience helped you to improve your knowledge of the Italian/french/greek language and culture? Rate from 1 (not at all) to 5 (very much) 5
 21. My knowledge of the Italian/French/Greek language and culture has improved thanks to: (you can choose more than one answer):
 - x hosting/mentoring family;
 - colleagues;

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Réfugiés BIENVENUE



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- Refugees welcome or Second Tree activists;
 - social network of the hosting/mentoring family;
 - x Italian/french/greek course;
 - Other (specify).
22. Did you get support to find an accommodation (lodging)? Yes
23. If yes. Who did you get support from? (you can select more than one answer):
- x hosting/mentoring family and its social network;
 - Refugees Welcome / Second Tree activists;
 - friends / acquaintances from my own country of origin;
 - Other (specify).
24. If you have managed to find an accommodation, what is your contractual situation (lease)?
- no contract;
 - short term contract (less than one year);
 - annual contract;
 - x long term contract (more than one year);
 - other (specify).
 - Social Housing
 - Private housing

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25. Outside of your working environment, do you have relationships with other people? Rate from 1 (not at all) to 5 (very) 4
26. Who is your social network composed of? (you can select more than one answer):
- x people from my own country;
- migrants in the same situation of me;
 - Italians / french / greeks.
- x other: hosting family
27. Have you developed a bond with the social network of the hosting/mentoring family? Rate from 1 (not at all) to 5 (very) 5
28. Do you get involved in events of hosting/mentoring family (parties, ceremonies, etc.)? Rate from 1 (not at all) to 5 (very) 5
29. If you take part in these events, do you feel comfortable? Rate from 1 (not at all) to 5 (very) 5
30. How do you rate your experience with RW/Second Tree? Rate from 1 to 5: 1 (totally positive); 2 (relatively positive); 3 (hard to handle); 4 (partially negative); 5 (totally negative).
31. Could you tell an enjoyable experience you lived with the hosting/mentoring family? When I came home from work, I usually prayed and went to bed. The woman who was hosting me came to check if I was sleeping or not. She called me and told me I was always in bed and that I couldn't. She told me I had to get up and be with them. I felt like she was my mother. Even now she is looking for me, she asks me how I am, if I am well, etc. Having someone ask me how I am gives me great pleasure. Even when I was cooking they were very curious. I love

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to cook for them. It makes me very happy. When we eat together we talk, joke and stay together. I feel like they're my family.

32. Could you tell a difficult experience you lived with the hosting/mentoring family? There were no difficult moments.

33. How did you overcome these obstacles? skipped

34. Do you feel happy and satisfied with your personal life? Rate from 1 to 5:

1. very happy and satisfied
2. Almost always very happy
3. Sometimes quite happy, sometimes quite unhappy
4. Generally unsatisfied or unhappy
5. Almost always or always very unsatisfied or unhappy

35. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5:

1. totally positive;
2. relatively positive;
3. hard to handle;
4. partially negative
5. totally negative.

36. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes;

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Why? There are people who misbehave because they didn't know anyone that directed them to the right path. There is a big difference between who wasn't lucky to have someone to help likewise who was lucky to have one.

3. AHMED

1. Age: 22
2. Gender:
 - X Male;
 - Female;
 - Other (please specify).
3. Country of origin Egypt
4. Current city of residence Genoa (IT)
5. How is your family in Italy / France / Greece composed of?
 - x single;
 - couple;
 - parents with children;
 - single parent nucleus;
 - other (specify).
6. How long have you lived in Italy? four and a half years
7. What are your qualifications in your country of origin?

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- university;
 - high school;
 - x junior secondary school;
 - primary school;
 - diploma of Koranic school;
 - no title;
 - Other (please specify).
8. Are your qualifications recognized in Italy / France / Greece? No.
9. Have you attended a course of study or vocational training programme during the experience? yes;
10. If yes, which one? middle School diploma
11. What do you do?
- x employed;
 - unemployed;
 - irregular work;
 - unoccupied;
 - other (specify).
12. What kind of work contract do you have?
- I don't work;
 - on-call contract;

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x fixed-term contract;

- permanent contract;
- no regular contract;
- other (please specify).

13. How did you find the job you are doing?

- job advertisements;
- job agency and/or employment center;
- friends/acquaintances from my country of origin;
- x Italian acquaintances;
- refugees' program;
- family's network.

14. Does the work you are doing have something to do with your qualifications?
Rate from 1 (not at all) to 5 (very much) 1

15. Are you satisfied with your current job? Rate from 1 (not at all) to 5 (very much) 4

16. Do you feel appreciated by your employer and your colleagues? Rate from 1 (not at all) to 5 (very) 3

17. Did you get support to look for a job? yes;

18. If yes. Who gave you the support? (you can select more than one answer):

x hosting/mentoring family and its social network;

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- Refugees Welcome activists / Second Tree project;
 - friends / acquaintances from my own country of origin;
 - Other (specify).
19. Do you think that the experience with the hosting/mentoring family has helped you to improve your work situation? Rate from 1 (not at all) to 5 (very much) 4
20. Do you think this experience helped you to improve your knowledge of the Italian/french/greek language and culture? Rate from 1 (not at all) to 5 (very much) 5
21. My knowledge of the Italian/French/Greek language and culture has improved thanks to: (you can choose more than one answer):
- x hosting/mentoring family;
 - colleagues;
 - Refugees welcome or Second Tree activists;
 - social network of the hosting/mentoring family;
 - x Italian/french/greek course;
 - Other (specify).
22. Did you get support to find an accommodation (lodging)? Yes;
23. If yes. Who did you get support from? (you can select more than one answer):
- x hosting/mentoring family and its social network;
 - x Refugees Welcome / Second Tree activists;
 - friends / acquaintances from my own country of origin;

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- Other (specify).
24. If you have managed to find an accommodation, what is your contractual situation (lease)?
- no contract;
 - short term contract (less than one year);
 - annual contract;
 - x long term contract (more than one year);
 - other (specify).
 - Social Housing
 - Private housing
25. Outside of your working environment, do you have relationships with other people? Rate from 1 (not at all) to 5 (very) 4
26. Who is your social network composed of? (you can select more than one answer):
- x people from my own country;
 - migrants in the same situation of me;
 - x Italians
 - other
27. Have you developed a bond with the social network of the hosting/mentoring family? Rate from 1 (not at all) to 5 (very) 4

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28. Do you get involved in events of hosting/mentoring family (parties, ceremonies, etc.)? Rate from 1 (not at all) to 5 (very) 5
29. If you take part in these events, do you feel comfortable? Rate from 1 (not at all) to 5 (very) 5
30. How do you rate your experience with RW/Second Tree? Rate from 1 to 5: 1 (totally positive); 2 (relatively positive); 3 (hard to handle); 4 (partially negative); 5 (totally negative).
31. Could you tell an enjoyable experience you lived with the hosting/mentoring family? All the moments I spent with them were pleasant. Perhaps the best was when I turned 22 years old they organized a surprise party for me with the whole family.
32. Could you tell a difficult experience you lived with the hosting/mentoring family? At the beginning it was a bit difficult to adapt. I didn't even speak Italian. I used to live in a totally different way. My Egyptian way.
33. How did you overcome these obstacles? Slowly, over time, I adapted. The presence of her daughter who works with foreigners helped me because she understood me more easily than her parents.
34. Do you feel happy and satisfied with your personal life? Rate from 1 to 5:
 1. very happy and satisfied
 2. Almost always very happy
 3. Sometimes quite happy, sometimes quite unhappy
 4. Generally unsatisfied or unhappy
 5. Almost always or always very unsatisfied or unhappy

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35. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5:

1. totally positive;
2. relatively positive;
3. hard to handle;
4. partially negative
5. totally negative.

36. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes;

Why? It's difficult to change a person's mind. But by living with another person and understanding them, you can eradicate prejudices. Before, I saw everything in a negative way. The Italians were a bit unpleasant to me but after living with the hosting family I changed my mind. In this way Italians can change their ideas about foreigners and vice versa foreigners can change their thoughts about Italians.

4. ASHRAF

1. Age: 21

2. Gender:

X Male;

- Female;
- Other (please specify).

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3. Country of origin: Bangladesh
4. Current city of residence: Naples
5. How is your family in Italy / France / Greece composed of?
 - x single;
 - couple;
 - parents with children;
 - single parent nucleus;
 - other (specify).
6. How long have you lived in Italy / France / Greece? three years
7. What are your qualifications in your country of origin?
 - university;
 - high school;
 - x secondary school;
 - primary school;
 - diploma of Koranic school;
 - no title;
 - Other (please specify).
8. Are your qualifications recognized in Italy / France / Greece? Yes.
9. Have you attended a course of study or vocational training programme during the experience? yes.

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10. If yes, which one? Middle school
11. What do you do?
- employed;
 - unemployed;
 - irregular work;
 - unoccupied;
 - other (specify).
12. What kind of work contract do you have?
- I don't work;
 - on-call contract;
 - fixed-term contract;
 - permanent contract;
 - no regular contract;
 - other (please specify).
13. How did you find the job you are doing?
- job advertisements;
 - job agency and/or employment center;
 - friends/acquaintances from my country of origin;
 - Italian / french / greek friends / acquaintances;

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- refugees' program;
 - family's network.
14. Does the work you are doing have something to do with your qualifications? Rate from 1 (not at all) to 5 (very much) 1
 15. Are you satisfied with your current job? Rate from 1 (not at all) to 5 (very much) 4
 16. Do you feel appreciated by your employer and your colleagues? Rate from 1 (not at all) to 5 (very) 4
 17. Did you get support to look for a job? No.
 18. If yes. Who gave you the support? (you can select more than one answer):
 - hosting/mentoring family and its social network;
 - Refugees Welcome activists / Second Tree project;
 - friends / acquaintances from my own country of origin;
 - Other (specify).
skipped
 19. Do you think that the experience with the hosting/mentoring family has helped you to improve your work situation? Rate from 1 (not at all) to 5 (very much) 3
 20. Do you think this experience helped you to improve your knowledge of the Italian/french/greek language and culture? Rate from 1 (not at all) to 5 (very much) 5
 21. My knowledge of the Italian/French/Greek language and culture has improved thanks to: (you can choose more than one answer):

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x hosting/mentoring family;

x colleagues;

- Refugees welcome or Second Tree activists;
- social network of the hosting/mentoring family;
- x Italian/french/greek course;
- Other (specify).

22. Did you get support to find an accommodation (lodging)? Yes.

23. If yes. Who did you get support from? (you can select more than one answer):

- hosting/mentoring family and its social network;
- Refugees Welcome / Second Tree activists;
- x friends / acquaintances from my own country of origin;
- Other (specify).

24. If you have managed to find an accommodation, what is your contractual situation (lease)?

- no contract;
- short term contract (less than one year);
- annual contract;
- long term contract (more than one year);
- x other (specify): I'm still with the hosting family

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- Social Housing
 - Private housing
25. Outside of your working environment, do you have relationships with other people? Rate from 1 (not at all) to 5 (very) 4
26. Who is your social network composed of? (you can select more than one answer):
- x people from my own country;
- migrants in the same situation of me;
 - Italians / french / greeks.
 - other
27. Have you developed a bond with the social network of the hosting/mentoring family? Rate from 1 (not at all) to 5 (very) 4
28. Do you get involved in events of hosting/mentoring family (parties, ceremonies, etc.)? Rate from 1 (not at all) to 5 (very) 4
29. If you take part in these events, do you feel comfortable? Rate from 1 (not at all) to 5 (very) 5
30. How do you rate your experience with RW/Second Tree? Rate from 1 to 5: 1 (totally positive); 2 (relatively positive); 3 (hard to handle); 4 (partially negative); 5 (totally negative).
31. Could you tell an enjoyable experience you lived with the hosting/mentoring family? There have been many moments. Here I found another family. When I get back from work I find dinner ready. This is something that only family does for you.

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32. Could you tell a difficult experience you lived with the hosting/mentoring family? In this experience I haven't found anything difficult.
33. How did you overcome these obstacles? skipped
34. Do you feel happy and satisfied with your personal life? Rate from 1 to 5:
1. very happy and satisfied
 2. Almost always very happy
 3. Sometimes quite happy, sometimes quite unhappy
 4. Generally unsatisfied or unhappy
 5. Almost always or always very unsatisfied or unhappy
35. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5:
1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative
 5. totally negative.
36. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes

Why? Yes but it depends on the person. People are not the same. I can't make you change your mind if you don't want to. I can try and maybe something changes.

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5. BALA

1. Age: 21
2. Gender:
 - Male;
 - Female;
 - Other (please specify).
3. Country of origin: Gambia
4. Current city of residence: Marghera (Province of Venice)
5. How is your family in Italy / France / Greece composed of?
 - x single;
 - couple;
 - parents with children;
 - single parent nucleus;
 - other (specify).
6. How long have you lived in Italy? five years
7. What are your qualifications in your country of origin?
 - university;
 - high school;

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- secondary school;
 - primary school;
 - x diploma of Koranic school;
 - no title;
 - Other (please specify).
8. Are your qualifications recognized in Italy / France / Greece? no
9. Have you attended a course of study or vocational training programme during the experience? yes
10. If yes, which one? middle school
11. What do you do?
- employed;
 - x unemployed;
 - irregular work;
 - unoccupied;
 - other (specify).
12. What kind of work contract do you have?
- x I don't work;
- on-call contract;
 - fixed-term contract;
 - permanent contract;

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- no regular contract;
 - other (please specify).
13. How did you find the job you are doing?
- job advertisements;
 - job agency and/or employment center;
 - friends/acquaintances from my country of origin;
 - Italian / french / greek friends / acquaintances;
 - x refugees' program;
 - family's network.
14. Does the work you are doing have something to do with your qualifications?
Rate from 1 (not at all) to 5 (very much) 1
15. Are you satisfied with your current job? Rate from 1 (not at all) to 5 (very much)
4
16. Do you feel appreciated by your employer and your colleagues? Rate from 1 (not at all) to 5 (very) 4
17. Did you get support to look for a job? yes;
18. If yes. Who gave you the support? (you can select more than one answer):
- x hosting/mentoring family and its social network;
 - Refugees Welcome activists / Second Tree project;
 - friends / acquaintances from my own country of origin;

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- Other (specify).
19. Do you think that the experience with the hosting/mentoring family has helped you to improve your work situation? Rate from 1 (not at all) to 5 (very much) 4
20. Do you think this experience helped you to improve your knowledge of the Italian language and culture? Rate from 1 (not at all) to 5 (very much) 5
21. My knowledge of the Italian/French/Greek language and culture has improved thanks to: (you can choose more than one answer):
- x hosting/mentoring family;
 - x colleagues;
 - Refugees welcome or Second Tree activists;
 - x social network of the hosting/mentoring family;
 - x Italian course;
 - Other (specify).
22. Did you get support to find an accommodation (lodging)? Yes
23. If yes. Who did you get support from? (you can select more than one answer):
- x hosting/mentoring family and its social network;
 - Refugees Welcome / Second Tree activists;
 - x friends / acquaintances from my own country of origin;
 - Other (specify).
24. If you have managed to find an accommodation, what is your contractual situation (lease)?

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- no contract;
 - short term contract (less than one year);
 - x annual contract;
 - long term contract (more than one year);
 - other (specify).
 - Social Housing
 - Private housing
25. Outside of your working environment, do you have relationships with other people? Rate from 1 (not at all) to 5 (very) 4
26. Who is your social network composed of? (you can select more than one answer):
- x people from my own country;
 - x migrants in the same situation of me;
 - x Italians
 - other
27. Have you developed a bond with the social network of the hosting/mentoring family? Rate from 1 (not at all) to 5 (very) 3
28. Do you get involved in events of hosting/mentoring family (parties, ceremonies, etc.)? Rate from 1 (not at all) to 5 (very) 4
29. If you take part in these events, do you feel comfortable? Rate from 1 (not at all) to 5 (very) 5

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30. How do you rate your experience with RW/Second Tree? Rate from 1 to 5: 1 (totally positive); 2 (relatively positive); 3 (hard to handle); 4 (partially negative); 5 (totally negative).
31. Could you tell an enjoyable experience you lived with the hosting/mentoring family? When we spent time together eating and chatting.
32. Could you tell a difficult experience you lived with the hosting/mentoring family? I don't remember a difficult experience. Everything went fine.
33. How did you overcome these obstacles? skipped
34. Do you feel happy and satisfied with your personal life? Rate from 1 to 5:
 1. very happy and satisfied
 2. Almost always very happy
 3. Sometimes quite happy, sometimes quite unhappy
 4. Generally unsatisfied or unhappy
 5. Almost always or always very unsatisfied or unhappy
35. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5:
 1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative
 5. totally negative.

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36. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes;

Why? Because in this way people can know each other.

6. DESTINY

1. Age: 21
2. Gender:
 - Male;
 - x Female;
 - Other (please specify).
3. Country of origin: Nigeria
4. Current city of residence: Palermo
5. How is your family in Italy / France / Greece composed of?
 - x single;
 - couple;
 - parents with children;
 - single parent nucleus;
 - other (specify).
6. How long have you lived in Italy / France / Greece? five years

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7. What are your qualifications in your country of origin?
 - university;
 - high school;
 - secondary school;
 - x primary school;
 - diploma of Koranic school;
 - no title;
 - Other (please specify).
8. Are your qualifications recognized in Italy / France / Greece? No.
9. Have you attended a course of study or vocational training programme during the experience? yes.
10. If yes, which one? senior secondary school
11. What do you do?
 - employed;
 - x unemployed;
 - irregular work;
 - unoccupied;
 - other (specify).
12. What kind of work contract do you have?
 - x I don't work;

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- on-call contract;
- fixed-term contract;
- permanent contract;
- no regular contract;
- other (please specify).

13. How did you find the job you are doing? skipped

- job advertisements;
- job agency and/or employment center;
- friends/acquaintances from my country of origin;
- Italian / french / greek friends / acquaintances;
- refugees' program;
- family's network.

14. Does the work you are doing have something to do with your qualifications?
Rate from 1 (not at all) to 5 (very much) 1

15. Are you satisfied with your current job? Rate from 1 (not at all) to 5 (very much)
1

16. Do you feel appreciated by your employer and your colleagues? Rate from 1 (not at all) to 5 (very) skipped

17. Did you get support to look for a job? yes

18. If yes. Who gave you the support? (you can select more than one answer):

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- hosting/mentoring family and its social network;
 - x Refugees Welcome activists / Second Tree project;
 - friends / acquaintances from my own country of origin;
 - x Other (specify): refugees' programme
19. Do you think that the experience with the hosting/mentoring family has helped you to improve your work situation? Rate from 1 (not at all) to 5 (very much) 3
20. Do you think this experience helped you to improve your knowledge of the Italian/french/greek language and culture? Rate from 1 (not at all) to 5 (very much) 3
21. My knowledge of the Italian/French/Greek language and culture has improved thanks to: (you can choose more than one answer):
- hosting/mentoring family;
 - colleagues;
 - Refugees welcome or Second Tree activists;
 - social network of the hosting/mentoring family;
 - x Italian/french/greek course;
 - Other (specify).
22. Did you get support to find an accommodation (lodging)? No.
23. If yes. Who did you get support from? (you can select more than one answer):
- Skipped
- hosting/mentoring family and its social network;

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- Refugees Welcome / Second Tree activists;
 - friends / acquaintances from my own country of origin;
 - Other (specify).
24. If you have managed to find an accommodation, what is your contractual situation (lease)?
- no contract;
 - short term contract (less than one year);
 - annual contract;
 - x long term contract (more than one year);
 - other (specify).
 - Social Housing
 - Private housing
25. Outside of your working environment, do you have relationships with other people? Rate from 1 (not at all) to 5 (very) 3
26. Who is your social network composed of? (you can select more than one answer):
- x people from my own country;
 - x migrants in the same situation of me;
 - Italians / french / greeks.
 - other

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27. Have you developed a bond with the social network of the hosting/mentoring family? Rate from 1 (not at all) to 5 (very) 4
28. Do you get involved in events of hosting/mentoring family (parties, ceremonies, etc.)? Rate from 1 (not at all) to 5 (very) 3
29. If you take part in these events, do you feel comfortable? Rate from 1 (not at all) to 5 (very) 5
30. How do you rate your experience with RW/Second Tree? Rate from 1 to 5: 1 (totally positive); 2 (relatively positive); 3 (hard to handle); 4 (partially negative); 5 (totally negative).
31. Could you tell an enjoyable experience you lived with the hosting/mentoring family? The moments we spent together: walking, chatting and eating.
32. Could you tell a difficult experience you lived with the hosting/mentoring family? There were no difficult moments.
33. How did you overcome these obstacles? skipped
34. Do you feel happy and satisfied with your personal life? Rate from 1 to 5:
 1. very happy and satisfied
 2. Almost always very happy
 3. Sometimes quite happy, sometimes quite unhappy
 4. Generally unsatisfied or unhappy
 5. Almost always or always very unsatisfied or unhappy
35. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5:

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1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative
 5. totally negative.
36. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? No.

Why? Because the people you live with can make a positive impression of you but it will not induce people who don't know you to have positive thoughts. Maybe in the future something can change as time passes.

7. ESSA

1. Age: 21
2. Gender:
 - Male;
 - Female;
 - Other (please specify).
3. Country of origin: Somalia
4. Current city of residence: Padua
5. How is your family in Italy / France / Greece composed of?
 - single;

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- couple;
 - parents with children;
 - single parent nucleus;
 - other (specify).
6. How long have you lived in Italy / France / Greece? four years
7. What are your qualifications in your country of origin?
- university;
 - high school;
 - secondary school;
 - x primary school;
 - diploma of Koranic school;
 - no title;
 - Other (please specify).
8. Are your qualifications recognized in Italy / France / Greece? no.
9. Have you attended a course of study or vocational training programme during the experience? yes
10. If yes, which one? Italian course A2
11. What do you do?
- x employed;
 - unemployed;

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- irregular work;
- unoccupied;
- other (specify).

12. What kind of work contract do you have?

- I don't work;
- on-call contract;
- fixed-term contract;
- permanent contract;
- no regular contract;
- other (please specify).

13. How did you find the job you are doing?

- job advertisements;
- job agency and/or employment center;
- friends/acquaintances from my country of origin;
- Italian / french / greek friends / acquaintances;
- refugees' program;
- family's network.

14. Does the work you are doing have something to do with your qualifications?

Rate from 1 (not at all) to 5 (very much) 1

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15. Are you satisfied with your current job? Rate from 1 (not at all) to 5 (very much) 4

16. Do you feel appreciated by your employer and your colleagues? Rate from 1 (not at all) to 5 (very) 5

17. Did you get support to look for a job?

18. If yes. Who gave you the support? (you can select more than one answer):

- hosting/mentoring family and its social network;
- Refugees Welcome activists / Second Tree project;
- friends / acquaintances from my own country of origin;

x Other (specify): Protection System for Refugees

19. Do you think that the experience with the hosting/mentoring family has helped you to improve your work situation? Rate from 1 (not at all) to 5 (very much) 3

20. Do you think this experience helped you to improve your knowledge of the Italian/french/greek language and culture? Rate from 1 (not at all) to 5 (very much) 5

21. My knowledge of the Italian/French/Greek language and culture has improved thanks to: (you can choose more than one answer):

x hosting/mentoring family;

x colleagues;

- Refugees welcome or Second Tree activists;
- social network of the hosting/mentoring family;

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- x Italian/french/greek course;
 - Other (specify).
22. Did you get support to find an accommodation (lodging)? Yes
23. If yes. Who did you get support from? (you can select more than one answer):
- x hosting/mentoring family and its social network;
 - x Refugees Welcome / Second Tree activists;
 - friends / acquaintances from my own country of origin;
 - Other (specify).
24. If you have managed to find an accommodation, what is your contractual situation (lease)?
- no contract;
 - x short term contract (less than one year);
 - annual contract;
 - long term contract (more than one year);
 - other (specify).
 - Social Housing
 - Private housing
25. Outside of your working environment, do you have relationships with other people? Rate from 1 (not at all) to 5 (very) 5

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26. Who is your social network composed of? (you can select more than one answer):

x people from my own country;

x migrants in the same situation of me;

x Italians / french / greeks.

x other: hosting family

27. Have you developed a bond with the social network of the hosting/mentoring family? Rate from 1 (not at all) to 5 (very) 2

28. Do you get involved in events of hosting/mentoring family (parties, ceremonies, etc.)? Rate from 1 (not at all) to 5 (very) 3 due to the covid situation

29. If you take part in these events, do you feel comfortable? Rate from 1 (not at all) to 5 (very) 4

30. How do you rate your experience with RW/Second Tree? Rate from 1 to 5: 1 (totally positive); 2 (relatively positive); 3 (hard to handle); 4 (partially negative); 5 (totally negative).

31. Could you tell an enjoyable experience you lived with the hosting/mentoring family? When during the lockdown 2020 we made the vegetable garden togher.

32. Could you tell a difficult experience you lived with the hosting/mentoring family? I didn't have any difficulties with them.

33. How did you overcome these obstacles? skipped

34. Do you feel happy and satisfied with your personal life? Rate from 1 to 5:

1. very happy and satisfied

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2. Almost always very happy
 3. Sometimes quite happy, sometimes quite unhappy
 4. Generally unsatisfied or unhappy
 5. Almost always or always very unsatisfied or unhappy
35. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5:
1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative
 5. totally negative.
36. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes

Why? Because if the people know each other, they can change ideas.

8. FODE B.

1. Age: 24
2. Gender:
 - X Male;
 - Female;

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- Other (please specify).
3. Country of origin: Guinea
 4. Current city of residence: Macerata
 5. How is your family in Italy / France / Greece composed of?
 - x single;
 - couple;
 - parents with children;
 - single parent nucleus;
 - other (specify).
 6. How long have you lived in Italy / France / Greece? five years
 7. What are your qualifications in your country of origin?
 - university;
 - x high school;
 - secondary school;
 - primary school;
 - diploma of Koranic school;
 - no title;
 - Other (please specify).
 8. Are your qualifications recognized in Italy / France / Greece? No.

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9. Have you attended a course of study or vocational training programme during the experience? yes.
10. If yes, which one? Middle school
11. What do you do?
 - employed;
 - unemployed;
 - irregular work;
 - unoccupied;
 - other (specify).
12. What kind of work contract do you have?
 - I don't work;
 - on-call contract;
 - fixed-term contract;
 - permanent contract;
 - no regular contract;
 - other (please specify).
13. How did you find the job you are doing?
 - job advertisements;
 - job agency and/or employment center;
 - friends/acquaintances from my country of origin;

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- Italian / french / greek friends / acquaintances;
 - refugees' program;
 - family's network.
14. Does the work you are doing have something to do with your qualifications? Rate from 1 (not at all) to 5 (very much) 1
 15. Are you satisfied with your current job? Rate from 1 (not at all) to 5 (very much) 4
 16. Do you feel appreciated by your employer and your colleagues? Rate from 1 (not at all) to 5 (very) 5
 17. Did you get support to look for a job? yes.
 18. If yes. Who gave you the support? (you can select more than one answer):
 - x hosting/mentoring family and its social network;
 - x Refugees Welcome activists / Second Tree project;
 - x friends / acquaintances from my own country of origin;
 - Other (specify).
 19. Do you think that the experience with the hosting/mentoring family has helped you to improve your work situation? Rate from 1 (not at all) to 5 (very much) 4
 20. Do you think this experience helped you to improve your knowledge of the Italian/french/greek language and culture? Rate from 1 (not at all) to 5 (very much) 5
 21. My knowledge of the Italian/French/Greek language and culture has improved thanks to: (you can choose more than one answer):

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- x hosting/mentoring family;
- x colleagues;
- x Refugees welcome or Second Tree activists;
- x social network of the hosting/mentoring family;
- x Italian/french/greek course;

- Other (specify).

22. Did you get support to find an accommodation (lodging)? Yes.

23. If yes. Who did you get support from? (you can select more than one answer):

- x hosting/mentoring family and its social network;
- x Refugees Welcome / Second Tree activists;

- friends / acquaintances from my own country of origin;
- Other (specify).

24. If you have managed to find an accommodation, what is your contractual situation (lease)?

- no contract;
- short term contract (less than one year);
- annual contract;
- long term contract (more than one year);
- other (specify).

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- Social Housing
 - x Private housing
25. Outside of your working environment, do you have relationships with other people? Rate from 1 (not at all) to 5 (very) 5
 26. Who is your social network composed of? (you can select more than one answer):
 - x people from my own country;
 - migrants in the same situation of me;
 - x Italians / french / greeks.
 - other
 27. Have you developed a bond with the social network of the hosting/mentoring family? Rate from 1 (not at all) to 5 (very) 5
 28. Do you get involved in events of hosting/mentoring family (parties, ceremonies, etc.)? Rate from 1 (not at all) to 5 (very) 5
 29. If you take part in these events, do you feel comfortable? Rate from 1 (not at all) to 5 (very) 5
 30. How do you rate your experience with RW/Second Tree? Rate from 1 to 5: 1 (totally positive); 2 (relatively positive); 3 (hard to handle); 4 (partially negative); 5 (totally negative).
 31. Could you tell an enjoyable experience you lived with the hosting/mentoring family? On my birthday, the hosting woman and her friends made a video where they sang the italian song I was listening to a lot at the time. I loved it. On the morning of my birthday I was moved by the viewing of that video. I was very excited because I didn't think all those people could do that for me.

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32. Could you tell a difficult experience you lived with the hosting/mentoring family? I have been lucky to meet people with whom I had no problems. I did what I wanted. I have never had any problems and difficulties with them. The difficulties are related to my work situation: the difficulty in having a job. Or other things, but outside the home. They have helped me to solve all the problems I had.
33. How did you overcome these obstacles? The family helped me a lot, especially for the job situation. I had no difficulty with them. But, if I should advise someone, I would tell them to be patient and respect people. Try to know what people love and what not. In this way there can be no difficulties.
34. Do you feel happy and satisfied with your personal life? Rate from 1 to 5:
1. very happy and satisfied
 2. Almost always very happy
 3. Sometimes quite happy, sometimes quite unhappy Because of my job situation
 4. Generally unsatisfied or unhappy
 5. Almost always or always very unsatisfied or unhappy
35. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5:
1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative

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SECOND TREE
Planting Social Change



SERVIÇO ASILTA AOS REFUGIADOS PORTUGAL

Réfugiés BIENVENUE



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5. totally negative.

36. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes.

Why? If you live with someone, you will know something about that person. In my opinion, mutual understanding will change something.

9. FODE S.

1. Age 20

2. Gender:

Male;

Female;

Other (please specify).

3. Country of origin: Senegal

4. Current city of residence: Mirano (Province of Venice)

5. How is your family in Italy / France / Greece composed of?

single;

couple;

parents with children;

single parent nucleus;

other (specify).

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6. How long have you lived in Italy? four years
7. What are your qualifications in your country of origin?
 - university;
 - high school;
 - secondary school;
 - primary school;
 - diploma of Koranic school;
 - x no title;
 - Other (please specify).
8. Are your qualifications recognized in Italy? no
9. Have you attended a course of study or vocational training programme during the experience? no.
10. If yes, which one? skipped
11. What do you do?
 - x employed;
 - unemployed;
 - irregular work;
 - unoccupied;
 - other (specify).

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12. What kind of work contract do you have?

- I don't work;
- on-call contract;
- x fixed-term contract;
- permanent contract;
- no regular contract;
- other (please specify).

13. How did you find the job you are doing?

- job advertisements;
- job agency and/or employment center;
- x friends/acquaintances from my country of origin;
- Italian / french / greek friends / acquaintances;
- refugees' program;
- family's network.

14. Does the work you are doing have something to do with your qualifications?
Rate from 1 (not at all) to 5 (very much) 1

15. Are you satisfied with your current job? Rate from 1 (not at all) to 5 (very much)
5

16. Do you feel appreciated by your employer and your colleagues? Rate from 1 (not
at all) to 5 (very) 5

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17. Did you get support to look for a job? yes
18. If yes. Who gave you the support? (you can select more than one answer):
- hosting/mentoring family and its social network;
 - Refugees Welcome activists / Second Tree project;
 - friends / acquaintances from my own country of origin;
- x Other (specify): italian friend
19. Do you think that the experience with the hosting/mentoring family has helped you to improve your work situation? Rate from 1 (not at all) to 5 (very much) 5
20. Do you think this experience helped you to improve your knowledge of the Italian/french/greek language and culture? Rate from 1 (not at all) to 5 (very much) 5
21. My knowledge of the Italian/French/Greek language and culture has improved thanks to: (you can choose more than one answer):
- x hosting/mentoring family;
 - x colleagues;
 - Refugees welcome or Second Tree activists;
 - x social network of the hosting/mentoring family;
 - x Italian/french/greek course;
 - Other (specify).
22. Did you get support to find an accommodation (lodging)? Yes
23. If yes. Who did you get support from? (you can select more than one answer):

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- hosting/mentoring family and its social network;
- Refugees Welcome / Second Tree activists;
- friends / acquaintances from my own country of origin;
- x Other (specify): italian friend

24. If you have managed to find an accommodation, what is your contractual situation (lease)?

- no contract;
- short term contract (less than one year);
- annual contract;
- long term contract (more than one year);
- other (specify).
- Social Housing
- x Private housing

25. Outside of your working environment, do you have relationships with other people? Rate from 1 (not at all) to 5 (very) 4

26. Who is your social network composed of? (you can select more than one answer):

- x people from my own country;
- x migrants in the same situation of me;
- x Italians

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- other

27. Have you developed a bond with the social network of the hosting/mentoring family? Rate from 1 (not at all) to 5 (very) 3
28. Do you get involved in events of hosting/mentoring family (parties, ceremonies, etc.)? Rate from 1 (not at all) to 5 (very) 4
29. If you take part in these events, do you feel comfortable? Rate from 1 (not at all) to 5 (very) 5
30. How do you rate your experience with RW/Second Tree? Rate from 1 to 5: 1 (totally positive); 2 (relatively positive); 3 (hard to handle); 4 (partially negative); 5 (totally negative).
31. Could you tell an enjoyable experience you lived with the hosting/mentoring family? One day the man who hosted me told me about his childhood memories. I enjoyed it. I love when he tells me about the past.
32. Could you tell a difficult experience you lived with the hosting/mentoring family? During the lockdown it was a bit difficult to always be at home. Also the job search was difficult. But nothing that depends on the hosting family.
33. How did you overcome these obstacles? With the help of the hosting family.
34. Do you feel happy and satisfied with your personal life? Rate from 1 to 5:
 1. very happy and satisfied
 2. Almost always very happy
 3. Sometimes quite happy, sometimes quite unhappy
 4. Generally unsatisfied or unhappy

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SECOND TREE Planning Second Chances



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5. Almost always or always very unsatisfied or unhappy
35. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5:
 1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative
 5. totally negative.
36. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes

Why? When the family and its social network knew me, they could see I'm a good person and they could change their minds.

10. GULBADIN

1. Age: 26
2. Gender:
 - Male;
 - Female;
 - Other (please specify).
3. Country of origin: Afghanistan
4. Current city of residence: Padua

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5. How is your family in Italy / France / Greece composed of?
 - x single;
 - couple;
 - parents with children;
 - single parent nucleus;
 - other (specify).
6. How long have you lived in Italy / France / Greece? five years
7. What are your qualifications in your country of origin?
 - university;
 - x high school;
 - secondary school;
 - primary school;
 - diploma of Koranic school;
 - no title;
 - Other (please specify).
8. Are your qualifications recognized in Italy / France / Greece? No.
9. Have you attended a course of study or vocational training programme during the experience? yes
10. If yes, which one? italian course
11. What do you do?

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x employed;

- unemployed;
- irregular work;
- unoccupied;
- other (specify).

12. What kind of work contract do you have?

- I don't work;
 - on-call contract;
 - fixed-term contract;
 - permanent contract;
 - no regular contract;
- x other (please specify): self-employed

13. How did you find the job you are doing?

- job advertisements;
 - job agency and/or employment center;
- x friends/acquaintances from my country of origin;
- Italian / french / greek friends / acquaintances;
 - refugees' program;
 - family's network.

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14. Does the work you are doing have something to do with your qualifications?
Rate from 1 (not at all) to 5 (very much) 1
15. Are you satisfied with your current job? Rate from 1 (not at all) to 5 (very much)
3
16. Do you feel appreciated by your employer and your colleagues? Rate from 1 (not at all) to 5 (very) 4
17. Did you get support to look for a job? yes
18. If yes. Who gave you the support? (you can select more than one answer):
 - hosting/mentoring family and its social network;
 - Refugees Welcome activists / Second Tree project;
x friends / acquaintances from my own country of origin;
 - Other (specify).
19. Do you think that the experience with the hosting/mentoring family has helped you to improve your work situation? Rate from 1 (not at all) to 5 (very much) 3
20. Do you think this experience helped you to improve your knowledge of the Italian/french/greek language and culture? Rate from 1 (not at all) to 5 (very much) 5
21. My knowledge of the Italian/French/Greek language and culture has improved thanks to: (you can choose more than one answer):
 - x hosting/mentoring family;
 - colleagues;
 - Refugees welcome or Second Tree activists;

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- social network of the hosting/mentoring family;
 - x Italian/french/greek course;
 - Other (specify).
22. Did you get support to find an accommodation (lodging)? Yes.
23. If yes. Who did you get support from? (you can select more than one answer):
- x hosting/mentoring family and its social network;
 - Refugees Welcome / Second Tree activists;
 - friends / acquaintances from my own country of origin;
 - Other (specify).
24. If you have managed to find an accommodation, what is your contractual situation (lease)?
- no contract;
 - short term contract (less than one year);
 - annual contract;
 - x long term contract (more than one year);
 - other (specify).
 - Social Housing
 - Private housing
25. Outside of your working environment, do you have relationships with other people? Rate from 1 (not at all) to 5 (very) 3

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26. Who is your social network composed of? (you can select more than one answer):

x people from my own country;

- migrants in the same situation of me;
- Italians / french / greeks.

x other: hosting family

27. Have you developed a bond with the social network of the hosting/mentoring family? Rate from 1 (not at all) to 5 (very) 5

28. Do you get involved in events of hosting/mentoring family (parties, ceremonies, etc.)? Rate from 1 (not at all) to 5 (very) 5

29. If you take part in these events, do you feel comfortable? Rate from 1 (not at all) to 5 (very) 3

30. How do you rate your experience with RW/Second Tree? Rate from 1 to 5: 1 (totally positive); 2 (relatively positive); 3 (hard to handle); 4 (partially negative); 5 (totally negative).

31. Could you tell an enjoyable experience you lived with the hosting/mentoring family? Being with them was a good thing. There have been a lot of good times. Three to four months after I moved on I went back to visit them and I was moved by seeing my old bedroom.

32. Could you tell a difficult experience you lived with the hosting/mentoring family? There were no difficult moments with them.

33. How did you overcome these obstacles? skipped

34. Do you feel happy and satisfied with your personal life? Rate from 1 to 5:

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1. very happy and satisfied
 2. Almost always very happy
 3. Sometimes quite happy, sometimes quite unhappy
 4. Generally unsatisfied or unhappy
 5. Almost always or always very unsatisfied or unhappy
35. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5:
1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative
 5. totally negative.
36. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes

Why? Living with an italian family helps you to learn the language better, get to know the culture and find your way better. In this way you can know more about italian way of living. It helps you outside, with the others. They can see you're integrated.

11. KABA

1. Age: 24
2. Gender:

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X Male;

- Female;
- Other (please specify).

3. Country of origin: Ivory Coast

4. Current city of residence: Marghera (Province of Venice)

5. How is your family in Italy / France / Greece composed of?

x single;

- couple;
- parents with children;
- single parent nucleus;
- other (specify).

6. How long have you lived in Italy / France / Greece? six years

7. What are your qualifications in your country of origin?

- university;
 - high school;
 - secondary school;
- x primary school;
- diploma of Koranic school;
 - no title;

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- Other (please specify).
8. Are your qualifications recognized in Italy / France / Greece? Yes;
 9. Have you attended a course of study or vocational training programme during the experience? yes
 10. If yes, which one? senior secondary school
 11. What do you do?
 - x employed;
 - unemployed;
 - irregular work;
 - unoccupied;
 - other (specify).
 12. What kind of work contract do you have?
 - I don't work;
 - on-call contract;
 - fixed-term contract;
 - permanent contract;
 - no regular contract;
 - x other (please specify): seasonal contract
 13. How did you find the job you are doing?
 - job advertisements;

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- job agency and/or employment center;
 - friends/acquaintances from my country of origin;
 - x Italian / french / greek friends / acquaintances;
 - refugees' program;
 - x family's network.
14. Does the work you are doing have something to do with your qualifications? Rate from 1 (not at all) to 5 (very much) 1
15. Are you satisfied with your current job? Rate from 1 (not at all) to 5 (very much) 4
16. Do you feel appreciated by your employer and your colleagues? Rate from 1 (not at all) to 5 (very) 5
17. Did you get support to look for a job? yes;
18. If yes. Who gave you the support? (you can select more than one answer):
- x hosting/mentoring family and its social network;
 - x Refugees Welcome activists / Second Tree project;
 - friends / acquaintances from my own country of origin;
 - Other (specify).
19. Do you think that the experience with the hosting/mentoring family has helped you to improve your work situation? Rate from 1 (not at all) to 5 (very much) 5

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20. Do you think this experience helped you to improve your knowledge of the Italian/french/greek language and culture? Rate from 1 (not at all) to 5 (very much) 5
21. My knowledge of the Italian/French/Greek language and culture has improved thanks to: (you can choose more than one answer):
- x hosting/mentoring family;
 - x colleagues;
 - Refugees welcome or Second Tree activists;
 - x social network of the hosting/mentoring family;
 - Italian/french/greek course;
 - Other (specify).
22. Did you get support to find an accommodation (lodging)? Yes;
23. If yes. Who did you get support from? (you can select more than one answer):
- x hosting/mentoring family and its social network;
 - Refugees Welcome / Second Tree activists;
 - friends / acquaintances from my own country of origin;
 - Other (specify).
24. If you have managed to find an accommodation, what is your contractual situation (lease)?
- no contract;
 - short term contract (less than one year);

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- annual contract;
 - x long term contract (more than one year);
 - other (specify).
 - Social Housing
 - Private housing
25. Outside of your working environment, do you have relationships with other people? Rate from 1 (not at all) to 5 (very) 5
26. Who is your social network composed of? (you can select more than one answer):
- x people from my own country;
 - x migrants in the same situation of me;
 - x Italians / french / greeks.
 - other
27. Have you developed a bond with the social network of the hosting/mentoring family? Rate from 1 (not at all) to 5 (very) 5
28. Do you get involved in events of hosting/mentoring family (parties, ceremonies, etc.)? Rate from 1 (not at all) to 5 (very) 5
29. If you take part in these events, do you feel comfortable? Rate from 1 (not at all) to 5 (very) 5
30. How do you rate your experience with RW/Second Tree? Rate from 1 to 5: 1 (totally positive); 2 (relatively positive); 3 (hard to handle); 4 (partially negative); 5 (totally negative).

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31. Could you tell an enjoyable experience you lived with the hosting/mentoring family? The first weekend we went to the mountain. They always go out to look for mushrooms. Because I didn't know anything about mushrooms, I harvested the wrong ones. When I came back with my basket full of mushrooms, they told me they were poisonous. Sometimes when it comes back in my mind, it makes me smile. We had a lot of enjoyable holidays together.
32. Could you tell a difficult experience you lived with the hosting/mentoring family? When I went out I often didn't tell them if I didn't come back for dinner or if I came back in late. I often forgot and they scolded me. It helped me a lot because before I didn't pay attention to these things.
33. How did you overcome these obstacles? With the passing of time and thanks to the family's help.
34. Do you feel happy and satisfied with your personal life? Rate from 1 to 5:
 1. very happy and satisfied
 2. Almost always very happy
 3. Sometimes quite happy, sometimes quite unhappy
 4. Generally unsatisfied or unhappy
 5. Almost always or always very unsatisfied or unhappy
35. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5:
 1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative

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5. totally negative.

36. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes;

Why? It will take a long time but it's possible. Nobody thought that I could have good relationships with the family's social network. I talked about some immigration issues with the hosting family. Then they tried to talk to other people. Little by little, their interest grew. At the end all their friends accepted me.

12. MOHAMED

1. Age: 25

2. Gender:

Male;

Female;

Other (please specify).

3. Country of origin: Ivory Coast

4. Current city of residence: Macerata

5. How is your family in Italy / France / Greece composed of?

x single;

couple;

parents with children;

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SECOND TREE
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Réfugiés BIENVENUE



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- single parent nucleus;
 - other (specify).
6. How long have you lived in Italy / France / Greece? six years
7. What are your qualifications in your country of origin?
- university;
 - high school;
 - secondary school;
 - primary school;
 - x diploma of Koranic school;
 - no title;
 - Other (please specify).
8. Are your qualifications recognized in Italy / France / Greece? no.
9. Have you attended a course of study or vocational training programme during the experience? no
10. If yes, which one? skipped
11. What do you do?
- x employed;
 - unemployed;
 - irregular work;
 - unoccupied;

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- other (specify).

12. What kind of work contract do you have?

- I don't work;
- on-call contract;
- fixed-term contract;
- x permanent contract;
- no regular contract;
- other (please specify).

13. How did you find the job you are doing?

- job advertisements;
- job agency and/or employment center;
- friends/acquaintances from my country of origin;
- Italian / french / greek friends / acquaintances;
- refugees' program;
- x family's network.

14. Does the work you are doing have something to do with your qualifications?
Rate from 1 (not at all) to 5 (very much) 1

15. Are you satisfied with your current job? Rate from 1 (not at all) to 5 (very much)
3

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16. Do you feel appreciated by your employer and your colleagues? Rate from 1 (not at all) to 5 (very) 3
17. Did you get support to look for a job? yes.
18. If yes. Who gave you the support? (you can select more than one answer):
 - hosting/mentoring family and its social network;
 - Refugees Welcome activists / Second Tree project;
 - friends / acquaintances from my own country of origin;
 - Other (specify).
19. Do you think that the experience with the hosting/mentoring family has helped you to improve your work situation? Rate from 1 (not at all) to 5 (very much) 5
20. Do you think this experience helped you to improve your knowledge of the Italian/french/greek language and culture? Rate from 1 (not at all) to 5 (very much) 5
21. My knowledge of the Italian/French/Greek language and culture has improved thanks to: (you can choose more than one answer):
 - hosting/mentoring family;
 - colleagues;
 - Refugees welcome or Second Tree activists;
 - social network of the hosting/mentoring family;
 - Italian/french/greek course;
 - Other (specify).

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22. Did you get support to find an accommodation (lodging)? Yes.
23. If yes. Who did you get support from? (you can select more than one answer):
- hosting/mentoring family and its social network;
 - Refugees Welcome / Second Tree activists;
 - friends / acquaintances from my own country of origin;
 - Other (specify).
24. If you have managed to find an accommodation, what is your contractual situation (lease)?
- no contract;
 - short term contract (less than one year);
 - annual contract;
 - long term contract (more than one year);
 - other (specify).
 - Social Housing
 - Private housing
25. Outside of your working environment, do you have relationships with other people? Rate from 1 (not at all) to 5 (very) 4
26. Who is your social network composed of? (you can select more than one answer):
- people from my own country;

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x migrants in the same situation of me;

x Italians / french / greeks.

- other

27. Have you developed a bond with the social network of the hosting/mentoring family? Rate from 1 (not at all) to 5 (very) 5

28. Do you get involved in events of hosting/mentoring family (parties, ceremonies, etc.)? Rate from 1 (not at all) to 5 (very) 5

29. If you take part in these events, do you feel comfortable? Rate from 1 (not at all) to 5 (very) 5

30. How do you rate your experience with RW/Second Tree? Rate from 1 to 5: 1 (totally positive); 2 (relatively positive); 3 (hard to handle); 4 (partially negative); 5 (totally negative).

31. Could you tell an enjoyable experience you lived with the hosting/mentoring family? There have been a lot of good moments. Every day I find out something new. Everything was useful to me.

32. Could you tell a difficult experience you lived with the hosting/mentoring family? There were no difficulties.

33. How did you overcome these obstacles? skipped

34. Do you feel happy and satisfied with your personal life? Rate from 1 to 5:

1. very happy and satisfied
2. Almost always very happy
3. Sometimes quite happy, sometimes quite unhappy

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4. Generally unsatisfied or unhappy
 5. Almost always or always very unsatisfied or unhappy
35. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5:
1. totally positive;
 2. relatively positive: Positive and also hard to handle. Not everyone has the courage to open their home. It's also not easy to be hosted and enter their home.
 3. hard to handle;
 4. partially negative
 5. totally negative.
36. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes

Why? Getting to know each other helps. People are different, some are more open and others less. It's more difficult to deal with more closed people. But if everyone does their part, it can be done.

13. OUSSEYNOU

1. Age: 21
2. Gender:
 - Male;
 - Female;

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- Other (please specify).
3. Country of origin: Senegal
 4. Current city of residence: Osimo (Province of Ancora)
 5. How is your family in Italy / France / Greece composed of?
 - x single;
 - couple;
 - parents with children;
 - single parent nucleus;
 - other (specify).
 6. How long have you lived in Italy / France / Greece? four years
 7. What are your qualifications in your country of origin?
 - university;
 - high school;
 - secondary school;
 - x primary school;
 - diploma of Koranic school;
 - no title;
 - Other (please specify).
 8. Are your qualifications recognized in Italy / France / Greece? No.

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9. Have you attended a course of study or vocational training programme during the experience? yes.
10. If yes, which one? Middle school
11. What do you do?
 - x employed;
 - unemployed;
 - irregular work;
 - unoccupied;
 - other (specify).
12. What kind of work contract do you have?
 - I don't work;
 - on-call contract;
 - x fixed-term contract;
 - permanent contract;
 - no regular contract;
 - other (please specify).
13. How did you find the job you are doing?
 - job advertisements;
 - x job agency and/or employment center;
 - friends/acquaintances from my country of origin;

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- Italian / french / greek friends / acquaintances;
 - refugees' program;
 - family's network.
14. Does the work you are doing have something to do with your qualifications? Rate from 1 (not at all) to 5 (very much) 1
 15. Are you satisfied with your current job? Rate from 1 (not at all) to 5 (very much) 4
 16. Do you feel appreciated by your employer and your colleagues? Rate from 1 (not at all) to 5 (very) 5
 17. Did you get support to look for a job? yes.
 18. If yes. Who gave you the support? (you can select more than one answer):
 - x hosting/mentoring family and its social network;
 - x Refugees Welcome activists / Second Tree project;
 - friends / acquaintances from my own country of origin;
 - Other (specify).
 19. Do you think that the experience with the hosting/mentoring family has helped you to improve your work situation? Rate from 1 (not at all) to 5 (very much) 5
 20. Do you think this experience helped you to improve your knowledge of the Italian/french/greek language and culture? Rate from 1 (not at all) to 5 (very much) 5
 21. My knowledge of the Italian/French/Greek language and culture has improved thanks to: (you can choose more than one answer):

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x hosting/mentoring family;

- colleagues;
- Refugees welcome or Second Tree activists;
- social network of the hosting/mentoring family;

x Italian/french/greek course;

- Other (specify).

22. Did you get support to find an accommodation (lodging)? Yes.

23. If yes. Who did you get support from? (you can select more than one answer):

x hosting/mentoring family and its social network;

- Refugees Welcome / Second Tree activists;

x friends / acquaintances from my own country of origin;

- Other (specify).

24. If you have managed to find an accommodation, what is your contractual situation (lease)?

- no contract;

x short term contract (less than one year);

- annual contract;
- long term contract (more than one year);
- other (specify).

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- Social Housing
 - Private housing
25. Outside of your working environment, do you have relationships with other people? Rate from 1 (not at all) to 5 (very) 5
26. Who is your social network composed of? (you can select more than one answer):
- x people from my own country;
- migrants in the same situation of me;
- x Italians / french / greeks.
- other
27. Have you developed a bond with the social network of the hosting/mentoring family? Rate from 1 (not at all) to 5 (very) 5
28. Do you get involved in events of hosting/mentoring family (parties, ceremonies, etc.)? Rate from 1 (not at all) to 5 (very) 5
29. If you take part in these events, do you feel comfortable? Rate from 1 (not at all) to 5 (very) 5
30. How do you rate your experience with RW/Second Tree? Rate from 1 to 5: 1 (totally positive); 2 (relatively positive); 3 (hard to handle); 4 (partially negative); 5 (totally negative).
31. Could you tell an enjoyable experience you lived with the hosting/mentoring family? When I went to work on the first day, the woman who hosted me bought me a lot of clothes. That day I was moved by that.

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32. Could you tell a difficult experience you lived with the hosting/mentoring family? I once had dinner with my co-workers and that day I forgot my shoes at work. When I arrived home I discovered that and I asked the hosting woman to take me to work to get my shoes. She got angry and we argued.
33. How did you overcome these obstacles? With the help of the hosting family.
34. Do you feel happy and satisfied with your personal life? Rate from 1 to 5:
 1. very happy and satisfied
 2. Almost always very happy
 3. Sometimes quite happy, sometimes quite unhappy
 4. Generally unsatisfied or unhappy
 5. Almost always or always very unsatisfied or unhappy
35. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5:
 1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative
 5. totally negative.
36. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes

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Why? It's a bit difficult. If a family hosts you, other Italians trust you. They know you and understand if you are good or not. Not all people are the same.

14. SEYDOU

1. Age 23
2. Gender:
 - X Male;
 - Female;
 - Other (please specify).
3. Country of origin: Mali
4. Current city of residence: Genoa
5. How is your family in Italy composed of?
 - x single;
 - couple;
 - parents with children;
 - single parent nucleus;
 - other (specify).
6. How long have you lived in Italy / France / Greece? six years
7. What are your qualifications in your country of origin?
 - university;

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- high school;
 - secondary school;
 - primary school;
 - diploma of Koranic school;
 - x no title;
 - Other (please specify).
8. Are your qualifications recognized in Italy? no
9. Have you attended a course of study or vocational training programme during the experience? yes
10. If yes, which one? middle school diploma
11. What do you do?
- x employed;
 - unemployed;
 - irregular work;
 - unoccupied;
 - other (specify).
12. What kind of work contract do you have?
- I don't work;
 - on-call contract;
 - x fixed-term contract;

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- permanent contract;
- no regular contract;
- other (please specify).

13. How did you find the job you are doing?

- job advertisements;
- job agency and/or employment center;
- friends/acquaintances from my country of origin;
- Italian / french / greek friends / acquaintances;
- refugees' program;
- x family's network.

14. Does the work you are doing have something to do with your qualifications?
Rate from 1 (not at all) to 5 (very much) 1

15. Are you satisfied with your current job? Rate from 1 (not at all) to 5 (very much) 5

16. Do you feel appreciated by your employer and your colleagues? Rate from 1 (not at all) to 5 (very) 5

17. Did you get support to look for a job? yes

18. If yes. Who gave you the support? (you can select more than one answer):

- x hosting/mentoring family and its social network;
- Refugees Welcome activists / Second Tree project;

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- friends / acquaintances from my own country of origin;
 - Other (specify).
19. Do you think that the experience with the hosting/mentoring family has helped you to improve your work situation? Rate from 1 (not at all) to 5 (very much) 5
20. Do you think this experience helped you to improve your knowledge of the Italian/french/greek language and culture? Rate from 1 (not at all) to 5 (very much) 5
21. My knowledge of the Italian/French/Greek language and culture has improved thanks to: (you can choose more than one answer):
- x hosting/mentoring family;
 - x colleagues;
 - Refugees welcome or Second Tree activists;
 - x social network of the hosting/mentoring family;
 - x Italian course;
 - Other (specify).
22. Did you get support to find an accommodation (lodging)? Yes
23. If yes. Who did you get support from? (you can select more than one answer):
- hosting/mentoring family and its social network;
 - Refugees Welcome / Second Tree activists;
 - x friends / acquaintances from my own country of origin;
 - x Other (specify):estate agency

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24. If you have managed to find an accommodation, what is your contractual situation (lease)?

- no contract;
- short term contract (less than one year);
x annual contract;
- long term contract (more than one year);
- other (specify).
- Social Housing
- Private housing

25. Outside of your working environment, do you have relationships with other people? Rate from 1 (not at all) to 5 (very) 5

26. Who is your social network composed of? (you can select more than one answer):

- x people from my own country;
- x migrants in the same situation of me;
- x Italians / french / greeks.

- other

27. Have you developed a bond with the social network of the hosting/mentoring family? Rate from 1 (not at all) to 5 (very) 5

28. Do you get involved in events of hosting/mentoring family (parties, ceremonies, etc.)? Rate from 1 (not at all) to 5 (very) 5

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29. If you take part in these events, do you feel comfortable? Rate from 1 (not at all) to 5 (very) 5
30. How do you rate your experience with RW/Second Tree? Rate from 1 to 5: 1 (totally positive); 2 (relatively positive); 3 (hard to handle); 4 (partially negative); 5 (totally negative).
31. Could you tell an enjoyable experience you lived with the hosting/mentoring family? They made me a surprise for my birthday. In the early morning they all went to my bedroom to wish me happy birthday and give me a lot of presents.
32. Could you tell a difficult experience you lived with the hosting/mentoring family? The procedure to get the passport was very long and caused a lot of problems to renew my residence permit.
33. How did you overcome these obstacles? The hosting family and the RW activists helped me a lot.
34. Do you feel happy and satisfied with your personal life? Rate from 1 to 5:
 1. very happy and satisfied
 2. Almost always very happy
 3. Sometimes quite happy, sometimes quite unhappy
 4. Generally unsatisfied or unhappy
 5. Almost always or always very unsatisfied or unhappy
35. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5:
 1. totally positive;
 2. relatively positive;

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3. hard to handle;
 4. partially negative
 5. totally negative.
36. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes;

Why? Living together is a beautiful thing because you can know each other. In this way they can think well of me and consequently they get a positive idea about black people like me. If you were born and grew up in the same place and you never went outside of your city, it's difficult to see and accept a different person close to you. For you it seems like a strange thing. Thanks to RW I went around to tell my experience that is the same for many refugees. In this way things can change.

15. LAMINE

1. Age: 23
2. Gender:
 - Male;
 - Female;
 - Other (please specify).
3. Country of origin: Mali
4. Current city of residence: Padua
5. How is your family in Italy / France / Greece composed of?

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x single;

- couple;
- parents with children;
- single parent nucleus;
- other (specify).

6. How long have you lived in Italy / France / Greece? almost five years

7. What are your qualifications in your country of origin?

- university;
- x high school;
- secondary school;
- primary school;
- diploma of Koranic school;
- no title;
- Other (please specify).

8. Are your qualifications recognized in Italy / France / Greece? No.

9. Have you attended a course of study or vocational training programme during the experience? Yes

10. If yes, which one? middle school

11. What do you do?

x employed;

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- unemployed;
- irregular work;
- unoccupied;
- other (specify).

12. What kind of work contract do you have?

- I don't work;
- on-call contract;
- x fixed-term contract;
- permanent contract;
- no regular contract;
- other (please specify).

13. How did you find the job you are doing?

- job advertisements;
- job agency and/or employment center;
- friends/acquaintances from my country of origin;
- x Italian / french / greek friends / acquaintances;
- refugees' program;
- family's network.

14. Does the work you are doing have something to do with your qualifications?
Rate from 1 (not at all) to 5 (very much) 2

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15. Are you satisfied with your current job? Rate from 1 (not at all) to 5 (very much)
4

16. Do you feel appreciated by your employer and your colleagues? Rate from 1 (not at all) to 5 (very) 4

17. Did you get support to look for a job? yes.

18. If yes. Who gave you the support? (you can select more than one answer):

- hosting/mentoring family and its social network;
x Refugees Welcome activists / Second Tree project;
- friends / acquaintances from my own country of origin;
- Other (specify).

19. Do you think that the experience with the hosting/mentoring family has helped you to improve your work situation? Rate from 1 (not at all) to 5 (very much)

20. Do you think this experience helped you to improve your knowledge of the Italian/french/greek language and culture? Rate from 1 (not at all) to 5 (very much)

21. My knowledge of the Italian/French/Greek language and culture has improved thanks to: (you can choose more than one answer):

- x hosting/mentoring family;
- x colleagues;
- Refugees welcome or Second Tree activists;
- x social network of the hosting/mentoring family;

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x Italian/french/greek course;

- Other (specify).

22. Did you get support to find an accommodation (lodging)? Yes.

23. If yes. Who did you get support from? (you can select more than one answer):

x hosting/mentoring family and its social network;

- Refugees Welcome / Second Tree activists;
- friends / acquaintances from my own country of origin;
- Other (specify).

24. If you have managed to find an accommodation, what is your contractual situation (lease)?

- no contract;
- short term contract (less than one year);
- annual contract;
- x long term contract (more than one year);
- other (specify).
- Social Housing
- Private housing

25. Outside of your working environment, do you have relationships with other people? Rate from 1 (not at all) to 5 (very) 5

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26. Who is your social network composed of? (you can select more than one answer):

x people from my own country;

x migrants in the same situation of me;

x Italians / french / greeks.

- other

27. Have you developed a bond with the social network of the hosting/mentoring family? Rate from 1 (not at all) to 5 (very) 5

28. Do you get involved in events of hosting/mentoring family (parties, ceremonies, etc.)? Rate from 1 (not at all) to 5 (very) 5

29. If you take part in these events, do you feel comfortable? Rate from 1 (not at all) to 5 (very) 5

30. How do you rate your experience with RW/Second Tree? Rate from 1 to 5: 1 (totally positive); 2 (relatively positive); 3 (hard to handle); 4 (partially negative); 5 (totally negative).

31. Could you tell an enjoyable experience you lived with the hosting/mentoring family? There have been so many pleasant situations. I remember with great pleasure the times we used to visit their families. The entire extended family was there. Those moments were really beautiful and I felt comfortable and part of the family.

32. Could you tell a difficult experience you lived with the hosting/mentoring family? There was a time when I had several things in my mind: work, passport practice and housing search. I didn't listen to what they told me. One day I had a heated discussion with them about the situation and I remember crying. But it did me good. Then we cleared up.

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SERVIÇO DE AJUDA AOS REFUGIADOS PORTUGAL

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33. How did you overcome these obstacles? With the help of the family and the confrontation with them.
34. Do you feel happy and satisfied with your personal life? Rate from 1 to 5:
1. very happy and satisfied
 2. Almost always very happy
 3. Sometimes quite happy, sometimes quite unhappy
 4. Generally unsatisfied or unhappy
 5. Almost always or always very unsatisfied or unhappy
35. Do you think that the refugees' integration model based on family hosting or community engagement should be considered as? Rate from 1 to 5:
1. totally positive;
 2. relatively positive;
 3. hard to handle;
 4. partially negative
 5. totally negative.
36. Do you think due to the refugees' integration model based on family hosting of RW or on community engagement of Second Tree project, prejudicial barriers regarding the refugees could be reduced or eradicated? yes

Why? Because you can't judge everyone from your point of view and without knowing. Living with them you can know many things that are apparently different. By knowing the other you can give the correct meaning to their behavior. In this way people can't generalize anymore. And also before I didn't understand a lot of things about life in Italy that I can now say I know well.

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